Getting Started

- Begin a search from the Trains tab on the Home page, or the Trains launch page. Trains will appear between Flights and Hotels in both the home page booking wizard and the main navigation bar.
- One-way and round-trip travel is supported. Multi-destination trips are not supported.

Searching for Trains on Egencia

Egencia makes shopping for Amtrak routes easy and efficient.

- Search for a train station by city, by train station name, or by 3-character station code (NYP).
- The ‘Train search tips’ information link will include helpful information for popular train station searches.

Easy, Intuitive Search Results

- Egencia’s Trains search results make it easy to view, compare, and select different classes of service.
- Trains can be booked up to 15 minutes in advance of departure. Bookings within 15 minutes of departure time are not supported.

Easy-to-Read Summary Details

- Prior to booking, the Trains details page provides a complete summary of the trip, including departure and arrival data, class of service, and cost.
Includes support for Amtrak Guest Rewards

- Travelers can store their Amtrak Guest Rewards number on their Trip Preferences page.

Review Final Cost on Billing and Delivery Page

Final review and booking

1. Ticketing
   - Pick up ticket at station from a Quik-Trak self-service kiosk or ticket agent.

2. Review travel items and payment information
   - All Amtrak service fees are charged at the time of booking and are non-refundable.

Your Amtrak Itinerary

The Itinerary/Confirmation page provides full details

- The Itinerary/Confirmation page displays a complete recap and full details of your Trains booking.
- Please call an Egencia travel consultant to make any changes/cancellations to your Amtrak booking.

Select Itinerary Print View with Amtrak Quik-Trak barcode

- The ‘print view’ of your Trains itinerary features Amtrak’s Quik-Trak barcode. **Note** this barcode is not included in the standard online view of your itinerary.
- Travelers can scan this barcode at Amtrak station kiosks for easy ticketing.