Northeastern University-Seattle
Campus Guide

Northeastern University Mission

Founded in 1898, Northeastern is a global, experiential, research university built on a tradition of engagement with the world, creating a distinctive approach to education and research. The university offers a comprehensive range of undergraduate and graduate programs leading to degrees through the doctorate in nine colleges and schools, and select advanced degrees at graduate campuses in Charlotte, Seattle, Silicon Valley, and Toronto.

Seattle Campus Mission

Northeastern University-Seattle, located in South Lake Union, delivers experiential education across a wide range of disciplines addressing the enduring need for creation and advancement of knowledge, for understanding our shared experience as citizens and neighbors, and for strengthening technological and practical skills that support career advancement.
Northeastern University is authorized by the Washington Student Achievement Council and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Northeastern University to offer specific degree programs. The Council may be contacted for a list of currently authorized programs. Authorization by the Council does not carry with it an endorsement by the Council of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the Council at P.O. Box 43430, Olympia, WA 98504-3430.

Transferability Statement: The transferability of credits earned at Northeastern is at the discretion of the receiving college, university, or other educational institution. Students considering transferring to any institution should not assume that credits earned in any program of study at Northeastern University will be accepted by the receiving institution. Similarly, the ability of a degree, certificate, diploma, or other academic credential earned at Northeastern University to satisfy an admission requirement of another institution is at the discretion of the receiving institution. Accreditation does not guarantee credentials or credits earned at Northeastern University will be accepted by or transferred to another institution. To minimize the risk of having to repeat coursework, students should contact the receiving institution in advance for evaluation and determination of transferability of credits and/or acceptability of degrees, diplomas, or certificates earned.
Northeastern University-Seattle Campus Guide

Purpose and Scope of the Seattle Campus Guide

The *Seattle Campus Guide* contains resources for student affairs and academic services on the Seattle Campus, as well as other locally relevant information, as authorized by the CEO and Regional Dean. For information about academic policies, services, and procedures, as well as general policies and services of Northeastern University, please refer to the *Code of Student Conduct, Faculty Handbook*, or related procedural guides, as appropriate. The *Seattle Campus Guide* contains information current as of the date of its release. However, such information is not intended to be, and should not be regarded as to be contractual, and is subject to change at the discretion of the University. March 2019
# Table of Contents

Acknowledgement of Northeastern University’s Student Handbook .............................................. 5

Seattle Campus Resources: Staff and Academic Support ................................................................. 6

Seattle Campus Information ............................................................................................................. 6

  Campus Hours of Operation ........................................................................................................ 6

  Access to the Seattle Campus ..................................................................................................... 6

Seattle Campus Resources: IT, Equipment, Facilities, Library ......................................................... 8

  Wireless Internet ......................................................................................................................... 8

  Laptops Available for Loan ......................................................................................................... 8

  Husky ID Cards .......................................................................................................................... 9

  Printing .................................................................................................................................... 9

  How to Remotely Print to Northeastern Printers ......................................................................... 10

Room and Space Reservations ...................................................................................................... 11

Library Resources .......................................................................................................................... 11

Important Northeastern University Resources .............................................................................. 11

Lost and Found at the Seattle Campus .......................................................................................... 12

Area Parking .................................................................................................................................. 12

Public Transportation .................................................................................................................... 12

Emergency Procedures for the Seattle Campus ............................................................................ 13

  Floor or Building Evacuation .................................................................................................... 13

  Medical Emergencies and Natural Disasters ............................................................................. 14

Nearby Medical Facilities .............................................................................................................. 15

Nearby Behavioral Health Facilities ............................................................................................. 16

Neighborhood Information .......................................................................................................... 17

  Local Resources & Vendors ...................................................................................................... 17

    Local Food Spots .................................................................................................................. 17

Student Discounts ........................................................................................................................ 19

Final Thoughts ............................................................................................................................... 22
Acknowledgement of Northeastern University’s Student Handbook

The Code of Student Conduct applies both on and off campus, to all Northeastern University students, at all levels of study, in all colleges and programs locally or abroad, on-ground or online, as well as all student groups and organizations. The University establishes guidelines for the behavior of its students to promote student conduct that does not adversely affect the educational mission of the University, members of the University community, its relationship with the surrounding community, sister institutions, or co-op partners.

Students are expected to display proper respect for the rights and privileges of other members of the University community and their guests. The atmosphere in classes, laboratories, online, at University events, and residence halls must be free from undue disruption. Furthermore, students must follow the reasonable directions of University personnel. Students are expected to be honest and forthright in their course of dealings with the University. Falsification, distortion, or misrepresentation of information to the University or University officials could result in being charged with a violation of the Northeastern University Code of Student Conduct.

By accepting an access card and code to the Northeastern University Seattle campus you agree to abide by all policies outlined in the Northeastern Student Handbook, as well as the following:

*Please initial next to each*

___ Only authorized persons may be given access to keys/cards that permit entry to buildings and locked spaces on the University campuses. All members of the University community are responsible for cards/codes assigned to them.

___ Lost or stolen cards/codes must be reported immediately to a front desk staff member. There is a $25 replacement fee for both a Husky ID and Access Card

___ You may not share your access card or code with anyone, nor may you use the access card or code of another student.

___ You may only enter Northeastern University facilities through the designated entry ways. For Building 401 this is door nearest the front desk located in Suite 103. For building 225 this is the door nearest the front desk in Suite 101.

___ You will not permit other students to enter from any entrance other than those designated as a point of entry.

___ You are responsible for the behavior of your guest. All guests must be signed in at the front desk and receive a visitor badge. You are expected to escort your guest at all times.

___ You must display your husky ID card on your persona at all times when in Northeastern University facilities as confirmation of identification.

___ You are responsible for the spaces you use and should return them to the state in which you found them. Use of Northeastern facilities should be related to the academic mission of the university.

_____________________________          _______________
Print Name                                NUID

_____________________________          _______________
Signature                                Date
Seattle Campus Resources: Staff and Academic Support

Northeastern University-Seattle students have access to in-person services and resources on the Seattle campus; these include assistance with academic planning and course registration, as well as facilities for studying and meeting. Faculty members, as well as administrative staff, are available to work with students as needed. This is intended to provide assistance that complements the university’s wide-range of student support available via phone, internet, and teleconference, enhancing the student experience with a personal touch.

Link to the Seattle Campus webpage: www.northeastern.edu/seattle

Seattle Campus Information

Campus Hours of Operation

Please refer to our website to see our current hours.

Campus Closing & Change of Hours Notifications

Information about any campus closing, change of hours, or other emergency information will be posted on the Seattle Campus webpage in the “Contact Us” tab. www.northeastern.edu/seattle/contact-us/

We are a smoke-free campus. Smoking and/or vaping of any products is prohibited at Northeastern University-Seattle. Washington State law further prohibits smoking within 25 feet of entrances, exits, windows that open and ventilation intakes that serve an enclosed area.

Northeastern University does not allow pets on campus. Service Animals, or other animals approved through the Disability Resource Center are permitted.

Access to the Seattle Campus

- **225 Terry Ave N., Suites 101, 300, 400:** Students are issued badges for access to the campus space located on the 1st, 3rd and 4th floors. These access badges operate all Northeastern access points in the 225 building during campus hours. The first access badge is issued to the student free of charge. Students are required to carry their access badges while on campus.

  If an access card is lost or stolen, students must purchase a new access badge at the cost of $25.00. The access badges must be purchased in advance, and can ONLY be
Northeastern University-Seattle Campus Guide

purchased online at:
https://commerce.cashnet.com/cashneti/selfserve/BrowseCatalog.aspx

Once you complete the purchase, you will instantly receive an electronic receipt in your e-mail address. You may pick up your access badge at the front desk in 225 Terry Ave campus. Please contact Evan Douglass at e.douglass@northeastern.edu with questions regarding access badges.

A note on space usage: The 4th floor of this building is a designated quiet area for study and classes. For louder group work, please use the 1st floor space.

- 401 Terry Ave N., Suite 103: Students must enter and exit the building at the Northeastern University-Seattle entrance on the corner of Terry and Republican.

Students can enter the building and have access to the doors inside the building by entering their unique 4- or 5-digit access numbers and pressing pound (#) on the keypads located at the access points.

Due to security regulations, DO NOT use any of the side doors in the classrooms or the main door for the Institute of Systems Biology in the 401 Terry Ave N. building. It is imperative that you only enter and exit the campus at the Northeastern University-Seattle entrance on the corner of Terry and Republican.
Seattle Campus Resources: IT, Equipment, Facilities, Library

Wireless Internet
The Seattle Campus offers wireless internet access to students, faculty, as well as guests.

- Free and secure NUwave wireless internet is offered to all students of the university located on campus.
- While NUwave-Guest is available for connection as well, it offers no data encryption and is not the safest option for use.
- Students should connect to NUwave whenever they wish to access the internet wirelessly. Students use their MyNortheastern credentials to connect to NUwave.
- If you have any questions, please call the NU Help Desk at (617)-373-HELP or email seattlehelp@northeastern.edu.
- For more information, refer to the IT Services webpage: https://its.northeastern.edu/

Laptops Available for Loan
The Northeastern University-Seattle campus has laptops and tablets available for loan to currently enrolled students. There are also listening devices available for classrooms 402-San Juan, 409-Strawberry, and 110-Hope for hearing impaired students. All students are given access to the online campus resource check-out system. Through this system, students can view the equipment available and reserve the equipment they wish to check out.

- All technology for check-out is located in the 225 Terry Ave N. building, and must be checked out from and returned to this location.
- The standard NUNet image on laptops provides access to the Microsoft Office suite of products.
- All machines can connect to the NUwave and NUwave-guest wireless networks.
- Authentication is required for NUwave. Students use their MyNortheastern credentials to connect to NUwave.

Circulation Loan Policies
- Loaner equipment circulates to currently enrolled Northeastern University students, faculty, and staff.
- Northeastern University ID (husky cards) must be presented for checkout.
- Loaner equipment can be utilized on the campus.
- Loaner equipment can be checked out for a maximum of 5 hours.
• Students can extend their check out if the item is available.
• Laptops can be on hold for maximum 30 minutes.
• Students can check out equipment for a longer term in case of emergency situations. Contact Aaron Jorgensen at aa.jorgensen@northeastern.edu for further details on long-term equipment check-out.

Circulation Replacement Costs
• Students are responsible for replacing missing or damaged parts or the entire cost if lost or stolen while in your possession.
• Each item required to use the laptop will be priced separately.
• User assumes all liability for the device and will be charged current retail price for a replacement should damage occur.
• An additional $20 processing fee will be added to all replacement costs.

Husky ID Cards
• Students are required to visibly display their Husky ID cards in Northeastern lanyards on campus as valid ID at all times. Lanyards can be obtained at both front desks.
• Husky ID cards can also be used for printing and checking out equipment. For more information, visit www.northeastern.edu/huskycard
• How to get a Husky Card on the Seattle Campus:
  o At a scheduled campus orientation, campus staff is available to create Husky Cards for any new students.
• During designated “Husky ID Hours”, students can get their Husky ID cards printed at the front desk in the 225 Terry Ave N. building. Hours are currently Mondays from 11:00am-12:00pm and Wednesdays from 2:00-3:00pm.
• You must present a photo ID to verify your identity. The first Husky ID card is issued to the student free of charge. The replacement cost for a Husky ID Card is $25.
• Contact Evan Douglass at e.douglass@northeastern.edu with questions regarding the Husky ID card.

Printing
• Printing is available on campus and requires a Husky ID card for access.
• Students are annually provided a limited amount of free printing. At the start of the academic year, students receive a $120 printing credit on their Husky Cards. The annual credit does not rollover from year to year.
• The cost for printing is $0.10 per page for Black & White and $0.30 per page for Color. The cost of printing is automatically deducted from the student’s printing credits.

• Available printers on campus:
2 Black & White printers (one in 225 Terry Ave N., one in 401 Terry Ave N.)
1 Color printer (225 Terry Ave N.)
• You can check your free print allowance by logging into myNortheastern and using the “Husky Card Account Balances” and “Husky Card Account Transactions” applications.
• Students are required to install the student printer software on their personal computers in order to print.

**How to Remotely Print to Northeastern Printers**

1. **Using the printer software:**

   1. Download the Virtual Print Client software from myNortheastern Software Downloads
      (see instructions below)

   2. **When you are ready to print:**
      Select the "BW_Letter_8.5*11" or “Color_8.5*11” from the list of available printers depending on your preference. After choosing your settings, a dialogue will ask you for your myNortheastern username (without the @husky.neu.edu part) and to give each print job a name; that name will appear on the card swipe screen when you go to the printer.

**How to Install or Update the Virtual Print Client Software on Personal Computers**

Printer installation instructional video for Mac:
https://www.youtube.com/embed/6Q7FNh2NM7U

Printer installation instructional video for PC:
https://www.youtube.com/embed/Qn5OXPBaW7U

NOTE: You must be a local administrator on your computer to install software.

2. **Mobile Printing**

   • Email the document(s) you wish to print to mobileprinting@northeastern.edu
   • This will automatically send the document to the student print system.
   • You can then swipe your Husky ID card at one of the print stations.
Room and Space Reservations
- Students can reserve conference rooms for study and meetings after 6 pm on weekdays and anytime during regular hours on weekends. Please contact the front desk with room scheduling requests.

Library Resources
- Northeastern University Library
  - Northeastern University Online Library - library.northeastern.edu
  - Portal for Seattle students:
    - library.northeastern.edu/gateways/seattle-students
- Local Resources
  - The Seattle Public Library
    https://www.spl.org/
  - King County Library System
    www.kcls.org

Important Northeastern University Resources

Academic Calendar
Link to Registrar webpage: www.northeastern.edu/registrar/calendars.html

Graduate Student Financial Services
Student Billing and Financial Aid:
www.northeastern.edu/financialaid/aid/graduate

Information Technology Services
Link to NEU Information Services: www.northeastern.edu/its

International Student Services
Link to the Office of Global Services webpage: www.northeastern.edu/ogs

If you have any questions about your F1 status, work authorization, or other international student related questions, contact Angela MacDougall, International Student Advisor, at a.macdougall@northeastern.edu.

Book Store
Link to NEU Book Store: https://northeastern.bncollege.com

Textbooks for some courses are available for check-out on campus. Students can view available items on the Seattle Campus’s online resource check-out system:
https://northeasternuniversitysea.ezofficeinventory.com
A free library is located in the Game Room at the 225 Terry Ave N. building. Feel free to read, borrow, or donate a book!

Disability Resource Center
Link to NEU Disability Resource Center: www.northeastern.edu/drc

OSCCR – Office of Student Conduct and Conflict Resolution
Link to NEU OSCCR: www.northeastern.edu/osCCR

Lost and Found at the Seattle Campus
Items found on campus are listed on the online Seattle Resource Check-out System and can be picked up at the 225 building front desk. Items not claimed within 4 weeks are discarded.

Area Parking
- Street Parking
  - There are multiple parking lots surrounding the Seattle Campus. Some parking lots have special night & weekend prices. Several nearby Amazon parking lots are free after 5:00 pm.
- Parkopedia
  - en.parkopedia.com/parking/south_lake_union_seattle/
- Bike lockers & racks
  - 401 Terry Ave N. - Bike lockers and bike racks are available in the garage. Students should ask for assistance at the front desk to access the lockers.
  - 225 Terry Ave N. – Bike racks are available in the courtyard.

Public Transportation
The Northeastern University-Seattle campus is about 16 miles or 25 minutes from Sea-Tac International Airport.

From the airport, cab service is a $40 flat rate to downtown Seattle. Once in downtown, the following transportation options are available:

- South Lake Union Streetcar - from Downtown Seattle directly to campus: www.seattlestreetcar.org/slu.htm
- King County Metro Bus: www.tripplanner.kingcounty.gov
- Seattle Light Rail - can take from airport to downtown Seattle: www.soundtransit.org/Schedules/Central-Link-light-rail
• **Ride-Hailing:** [www.uber.com](http://www.uber.com) or [www.lyft.com](http://www.lyft.com)

• **Bike Sharing:** [www.limebike.com](http://www.limebike.com) or [www.spin.pm](http://www.spin.pm)

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**Emergency Procedures for the Seattle Campus**

**Floor or Building Evacuation**

1. The building alarm system will be activated.

2. Take your personal belongings, and proceed to the nearest exist quickly.

3. Exit buildings via doors and stairs. Do not use elevators.

4. Assist physically challenged persons if you are able, or alert a staff member to assist them.

5. **Assembly Points:**
   
   a. If you are in 401 Terry Ave N building: Go to Veggie Grill. Address: 446 Terry Ave N. (on the corner of Republican Street and Terry Ave N.)
   
   b. If you are in 225 Terry Ave N building: Go to Flow Fitness. Address: 311 Terry Ave N. (on the corner of Thomas Street and Terry Ave N.)

6. Remain in Evacuation Assembly Point until you are given further instructions by campus staff or emergency personnel.

**NOTE:** Extinguishers are located through the campus. Identify locations of extinguishers in advance.
Medical Emergencies and Natural Disasters

1. In the event of a **medical emergency** (for yourself or a colleague in distress):
   a. Call 911 and provide the following information
      i. Location
      ii. Type of emergency (bleeding, short of breath, unconscious, etc.)
      iii. Your phone number if they need to call you back
      iv. Stay on the line until they hang up
   b. Alert a staff member immediately
   c. Do not move the victim
   d. First-Aid cabinets as well as automated external defibrillators (AEDs) are installed in campus

2. In the event of an **earthquake**:
   a. Move away from building perimeter and exterior glass
   b. Take cover and hold in inner core areas of your floor
   c. Under no circumstances should you leave the building until directed by a staff member

3. In the event of **severe weather**:
   a. For campus closures due to a severe weather condition, students are alerted via the NU ALERT system.

**Note:** Please ensure your mobile phone is registered with Northeastern University to receive emergency text messages. Students can change or update their contact information by logging into MyNortheastern.

For more information on Emergency Management and Preparedness, visit: [www.seattle.gov/emergency-management](http://www.seattle.gov/emergency-management)
## Nearby Medical Facilities

**Swedish Medical Center** (0.4 miles)  
Primary Care and Urgent Care Services  
Hours: Monday-Friday, 7am-7pm  
Saturday, 8am-4pm  
[www.swedish.org](http://www.swedish.org)  
510 Boren Avenue N.  
Seattle, WA 98109  
(206) 320-5200

**Virginia Mason Medical Center** (1.2 miles)  
Emergency Services  
Sports Medicine  
Hours: Monday-Friday, 7am-3pm  
[www.virginiamason.org](http://www.virginiamason.org)  
925 Seneca St.  
Seattle, WA 98101  
(206) 624-1144

**Harborview Medical Center – UW Medicine** (2.3 miles)  
Level I Trauma Center  
Mental Health and Substance Abuse Services  
[www.uwmedicine.org/harborview](http://www.uwmedicine.org/harborview)  
325 9th Avenue  
Seattle, WA 98104  
(206) 744-3000

**Northwest Hospital & Medical Center** (7.2 miles)  
Medical and Surgical Services  
[www.northwesthospitalmedicalcenter.com](http://www.northwesthospitalmedicalcenter.com)  
1550 N 115th St.  
Seattle, WA 98133  
(206) 364-0500

**UW Medical Center – UW Medicine** (3.1 miles)  
Emergency Services  
Orthopedics and Sports Medicine  
[www.uwmedicine.org/uw-medical-center](http://www.uwmedicine.org/uw-medical-center)  
1959 NE Pacific St.  
Seattle, WA 98195  
(206) 598-330
Nearby Behavioral Health Facilities

**Metropolitan Park East – Group Health Cooperative** (0.8 miles)  
Assessment and Evaluation  
Chemical Dependency Counseling  
Medication Management  
Individual and Group Psychotherapy  

**Sound Mental Health** (1.9 miles)  
Assessment and Treatment  
Medication Management  
Crisis Response  
[www.smh.org](http://www.smh.org)

**Swedish Medical Center** (2.2 miles)  
Counseling Services  
Inpatient Treatment Detox/Addiction Services  
[www.swedish.org/services/behavioral-health](http://www.swedish.org/services/behavioral-health)

**Associated Behavioral Health** (7.8 miles)  
Alcohol/Drug Assessment  
Domestic Violence Counseling  
Medication Management  
[www.abhc.com](http://www.abhc.com)
Neighborhood Information

**Campus address:** located in South Lake Union
401 Terry Avenue N. Suite 103
Seattle, WA 98109
Front Desk #206.467.5492
*Campus entrance is on the corner of Republican St and Terry Ave N.*

225 Terry Avenue N. Suites 101, 300, 401
Seattle, WA 98109
Front Desk #206.254.7510
*Campus entrance is on the corner of Thomas St and Terry Ave N.*

**Local Resources & Vendors**

- Visit Seattle
  - [http://www.visitseattle.org/Home.aspx](http://www.visitseattle.org/Home.aspx)
- Discover South Lake Union
  - [http://www.discoverslu.com](http://www.discoverslu.com)

**Local Food Spots**

South Lake Union has great places to eat and all are a quick walk from the campus.

**Coffee/Tea/Snacks**

- *Uptown Espresso,* 500 Westlake Ave N, [velvetfoam.com](http://velvetfoam.com)
- *Starbucks,* 442 Terry Ave N & 330 Westlake Ave N
- *Top Pot Doughnuts,* 590 Terry Ave N, [www.toppotdoughnuts.com](http://www.toppotdoughnuts.com)
- *Custom Smoothie,* 428 Westlake Ave N, [www.customsmoothie.com](http://www.customsmoothie.com)

**Quick Food**

- *VeggieGrill,* 520 Terry Ave N, [www.veggiegrill.com](http://www.veggiegrill.com)
- *Li'l Woody's Burgers,* 1091 Thomas St C, [lilwoodys.com](http://lilwoodys.com)
- *Specialty’s,* 520 Terry Ave N, [www.specialtys.com](http://www.specialtys.com)
- *Jimmy John’s,* 370 Westlake Ave N, [www.jimmyjohns.com](http://www.jimmyjohns.com)
- *Kigo Kitchen,* 210 Westlake Ave N, [www.kigokitchen.com](http://www.kigokitchen.com)
- *Chipotle,* 212 Westlake Ave N, [www.chipotle.com](http://www.chipotle.com)
- *Berliner Doner Kebab,* 428 Westlake Ave N, [www.berlinerseattle.com](http://www.berlinerseattle.com)
- *Kai Market,* 400 Fairview Ave N, [kaimkt.com](http://kaimkt.com)
Food trucks, Locations change daily, see www.seattlefoodtruck.com for details

Casual Restaurants
- Portage Bay Café, 391 Terry Ave N  www.portagebaycafe.com
- Brave Horse Tavern, 310 Terry Ave N  www.bravehorsetavern.com
- Cactus, 350 Terry Ave N  www.cactusrestaurants.com
- LOCAL Public Eatery, 404 Terry Ave N,  www.localterryave.com
- Serious Pie & Serious Biscuit, 401 Westlake Ave N,  www.seriouspiewestlake.com

Finer Dining
- Cuoco, 310 Terry Ave N,  www.cuoco-seattle.com
- Flying Fish, 300 Westlake Ave,  www.flyingfishrestaurant.com

Necessities
- ATMs, Chase, Bank of America, KeyBank, Wells Fargo, Umpqua Bank, and US Bank are located near our campus.

Please check local listings for hours of operation.

For daily lunch options you can also explore MealPal, a monthly subscription service providing lunch for reduced cost from local restaurants. Over 30 participating restaurants are within walking distance of our campus. Learn more at mealpal.com.
Student Discounts

Your Husky ID can save you money!

Many retailers, restaurants, and fast food establishments offer student discounts when you show your NU Husky ID as well as the places we have showcased here. It certainly doesn’t hurt to ask your favorite places if they might offer a student discount.

**Technology:**
There are some great deals in the technology sector for students. Be sure to check out their websites or visit company stores for more information.

- **Apple Store for Education** provides special education pricing on their products as well as software.
- **Amazon** offers free six months of Two-Day shipping and half-off subscription to Prime. Prime includes free access to streaming movies and TV shows and allows free borrowing of Kindle books. Prime is usually around $120 a year.
- **Microsoft** has a 10% discount on Surface, software and accessories and large discounts on PCs.

**Entertainment:**
Note that most museums are free the first Thursday of each month. Following are other local attractions that offer discounts:

- **Woodland Park Zoo** has a membership exclusively for college students. For $25 a year, college students get unlimited admission to Woodland Park Zoo (That’s a savings of $17 a year).
- **Seattle Opera** offers “Student Rush”. Students with a valid ID get $20 tickets on any available seat starting two hours before each performance.
- **Jet City Improv** has discount student tickets at $12 (normally $15)
- **Pioneer Square Underground Tour** has student rates $14 (normally $17)
- **The Paramount Theatre** gives a 50% discount to purchase remaining tickets to Paramount Presents shows 45 minutes prior to each performance. Student Rush Tickets may be purchased only in person at the Paramount Box Office, and all students must show a valid student ID or proof of enrollment to obtain the discount.
- **Seattle Repertory Theater** offers a discount for students. Single tickets are $18. Students must present a valid student ID when picking up tickets.
- **AMC Theatres**: Discounted tickets every Thursday
- **Landmark Theaters**: Student discounts available Sunday through Thursday

**Fitness:**
Northeastern University-Seattle Campus Guide

Northeastern students receive discounted rates at our partner gym, Flow Fitness (South Lake Union Location: 311 Terry Ave N). Discounts on both monthly memberships and day passes are available. Classes are included in both day-pass and membership options: they offer Barre, Bootcamp, Dancefitness, Yoga, Pop Dance, and more.

Discounted Monthly Membership
Flow Fitness is happy to offer all students (and students’ spouses!) their ‘corporate rate’ of $30 off membership fees and $10 of monthly dues. Of current, this works out to about: $70 to join and $90 per month.

For those in the Freemont/Ballard neighborhood: Flow recently opened a gym there too; membership works at both locations!

Day-Passes for Purchase
For those not ready to commit to a monthly membership, we can still offer day-passes for purchase at the discounted face-value of $11 per day. In addition, all students are eligible to receive two free day passes per year.

To purchase a day-pass to Flow:
2. Select “Seattle, WA”
3. Select the item they want to purchase (Flow Fitness Day Pass)
4. Add to basket
5. Go to ‘Check out’
6. Enter student email
7. Enter your card details and complete payment

Once the payment is complete, you will receive an e-receipt to your email address (per step 6). To receive your day pass, show the e-receipt to the front desk staff at 225 Terry Ave N and collect your day-pass. An e-receipt is not necessary if picking up a free pass.

The day pass is not set to a specific date; so even if you buy a pass and do not end up at Flow that day, it can be used on a future date.


Apparel:

- **Ann Taylor:** 20% off full price purchases
- **Banana Republic:** 15% off full price purchases
- **Club Monaco:** 20% off full price and sale merchandise
- **Polo Ralph Lauren:** 15% off your purchase
- **J. Crew:** 15% off when present ID in store
Shipping and Transportation:
For your traveling and shipping needs, check out the options below.

- **FedEx**: Show your student ID card, and save 30% on a document with Envelop/Pak and 20% on a package with FedEx IP service.
- **Amtrak – Intercity Passenger Train**: Student Advantage Cardholders are eligible to receive a 15% discount on the best available adult rail fare on most Amtrak trains all year long.
- **Greyhound – Intercity Bus Service**: Student Advantage Cardholders get a 20% discount on Greyhound unrestricted walk-up fares or online to thousands of destinations nationwide and a 40% discount on package shipping sent through Greyhound Package Express (shipments within the US only).
- **Victoria Clipper – High-speed Passenger Ferry**: Go to Victoria, British Columbia with a 25% discount off any fare at the time of the booking. Don’t forget your passport.
Final Thoughts

It is the goal of Northeastern University-Seattle to serve our students well through positive and productive interactions, providing you with meaningful academic and professional support.

We welcome your input, feedback, and suggestions for how we can provide an outstanding educational experience for all students. Once a year, the Campus will send comprehensive survey through your student email. Your input is extremely valuable and helps the Campus ensure we continue to grow our resources and services to best fit your needs.

In addition, please always feel free to provide feedback to the Dean, Associate Dean or Director of Student Affairs. We look forward to collaborative, creative relationships with each of you.