Cybersecurity as a Shared Responsibility

2FA Enrollment

Information Technology Services
Our Presenters

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Information Technology Services

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Agenda

• Importance of Two-Factor Authentication (2FA)
• How to Enroll in 2FA
• New Design: myNortheastern Family Portal
• Key Takeaways
Importance of Two-Factor Authentication (2FA)

• What is 2FA?
  – An added layer of security for your myNortheastern account

• How Does 2FA work?
  – Push/Duo Mobile App
  – Phone Call
  – SMS

• Families will be required to use 2FA to access the myNortheastern Family Portal

“For the eighth consecutive year, phishing attacks were the leading cause of data breach incidents, accounting for 55.5 percent of the overall number of breaches”

-Identity Theft Resource Center
The Need for Additional Security

Two-Factor Authentication (2FA) is part of the University’s ongoing effort to keep community members safe, including our families, by protecting:

- Personal Information
- Research
- Intellectual Property
- Institutional Data
How to Enroll in 2FA

Step 1
Enter your login info when accessing a Northeastern service or website

Step 2
Choose an authentication method (call, text, or push notification)
How to Enroll in 2FA

Step 3
Authenticate using the method you selected

Step 4
Begin utilizing the Northeastern service!
**New Design**

**myNortheastern Family Portal**

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**Family/Other Student Account Access**

Your student has provided you with access to view their student account Information.

Please fill out the form below to claim access to your student’s records.

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**Terms of Use for Family/Other Accounts**

**Understanding FERPA**

FERPA (Family Educational Rights and Privacy Act) dictates that only the student may grant access to their information. The services currently provided are:

- Student Bill
- Charges and Credits
- Activity Since Last Bill
- Registrar
- Transcript

By creating a Portal account, you will have access to general news and information.

- I agree that I have a legitimate need to view this information and am acting in the best interest of the student.
- Use of myNortheastern services is subject to the terms of the Northeastern University Appropriate Use Policy for Computer and Network Resources. I acknowledge that I have read and accepted this policy.

**First Name** *

Please enter your first name; not your student’s first name

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**Last Name** *

Please enter your last name; not your student’s last name

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**Contact Phone Number** *

To complete the claim process, you will receive a call or a text to validate your access to your student’s record; mobile preferred but not required.

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**Are you an Alumnus/Alumna?**

**Would you like to receive correspondence from Northeastern University?**

**Choose a Password** *

Password must be at least 12 characters, may not contain your name, email address or NUID, and must match 3 of the 4 requirements below:

- At least one lowercase letter
- At least one number
- At least one special character (e.g., !, #, @, etc.)
- At least one uppercase letter

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Minimum length requirements met

Save
### Family/Other Self Service

**Manage Student Accounts**  
Update My Info  
Cancel My Account

If you no longer wish to view information for a student account, you can click on the button below to remove your access.

<table>
<thead>
<tr>
<th>Name</th>
<th>Remove my access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ben Solo</td>
<td></td>
</tr>
<tr>
<td>Jaina Solo</td>
<td></td>
</tr>
<tr>
<td>Jacen Solo</td>
<td></td>
</tr>
</tbody>
</table>
Key Takeaways

• Northeastern University is committed to keeping the personal identifiable information of community members safe from cybercrime

• To access many Northeastern University websites, including the myNortheastern Family Portal, you will need to verify your identity with 2FA

• The myNortheastern Family Portal has a NEW modern look and feel with a NEW account request process for viewing student account information

Stay tuned, more information to come!
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Message Board: northeasternparents.proboards.com

Family Portal: my.Northeastern.edu

Facebook: facebook.com/nufamilyprograms