

CITY OF BOSTON'S OFFICE OF HOUSING STABILITY

DISPUTE RESOLUTION

LANDLORDS. TENANTS. MANAGERS. NEIGHBORS.

We get it.

Housing disputes happen. It can be uncomfortable.
Missed Rent Payments. Loud Noise. Overdue Repairs. Smoke.

WE CAN HELP

We provide **low to no-cost mediation**. We partner with experienced mediators who can help participants discuss their problem and **reach an agreement**.

We don't listen in. Discussion during mediation cannot be used in court, nor is it told to the City.

RESOLVE YOUR HOUSING DISPUTE

We believe mediation can be a tool to improve **communication, understanding and relationships**.

Bilingual mediators and flexible mediation times are available.

LET'S TALK.



City of Boston
Mayor Martin J. Walsh

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