September 1 - Fenway Area

MAP KEY:
⭐ Stationed Police Officers
📍 Information Table
→ Driving Direction on One-Way Streets

**North Lot**
- Closes at 6PM

**Camden Lot**
- Overflow Parking - Closes at 9PM

Bin Station Availability 8:30AM - 5:00PM (NUID and driver’s license required)
1. **Need Help or Have Questions?**
   - We’re live
   - **TWEET OR FACEBOOK US!**
   - Our staff will be live tweeting Sept. 1 and answering students question throughout the fall.
   - @nuoffcampus
   - Off Campus Student Services

2. **What to Know!**
   - **#Boston 101 - boston.gov/students**
   - **Rent Safely** - Landlords must ensure the apartment meets required delivery and sanitary requirements.
     - www.cityofboston.gov/isd/housing/sanitary.asp
   - **Be a Good Neighbor** - Introduce yourself. Share contact information. Join a Neighborhood Crime Watch.
     - www.bpdnews.com/nwu
   - **Landlord Trouble?** - Rental Housing Services can clarify your rights as a tenant.
     - dnd.cityofboston.gov/#page/what_tenants_need_to_know
   - **Play It Safe** - Lock your doors and windows. See something? Say something! Contact Boston Police.
     - www.bpdnews.com/tips
   - **Stay Off the Roof!** - Do not access the roof or balcony without permission from landlord.
   - **Take out the Trash!** - Check pickup schedule & proper disposal for your street.
     - www.cityofboston.gov/myneighborhood
   - **Renter’s Insurance** - Cover yourself and your possessions in case of theft or damage.
     - www.apartments.about.com/od/moneybudgeting/qt/rentersinsurancefaq.htm
   - **Battle Bedbugs** - Don’t pick up furniture from the curb.
     - www.cityofboston.gov/isd/housing/bb.asp

3. **Move-In Day Standards**
   - **ALL** rental units must meet these standards on move-in day.
   1. Apartment is clean & sanitary
   2. Landlord contact info is posted
   3. Smoke alarms are working
   4. Carbon monoxide alarms are working
   5. Apartment is safe

4. **Apartment Doesn’t Meet Standards?**
   - **Report it on the BOS:311 App!**
   - Or Tweet @BOS311
   - On App click ‘New Report’
   - Submit photo or description of problem
   - Request an inspection within 24 hours of move-in!

5. **Who to Know!**
   - **Boston Police & Fire (EMERGENCY) 911**
   - **Boston Police**
     - (non-emergency)
     - Mission Hill & Roxbury 617-343-4270
     - Fenway & South End 617-343-4250
   - **Boston Rental Housing Services** 617-635-4200
   - **City Apps**
     - **BOS:311**
       - Report non-emergencies
     - **Boston Trash App**
       - For schedules, recycling, and large item pickup.
   - **Twitter**
     - @BOS311