1. Need Help or Have Questions?
   We’re live
   TWEET OR FACEBOOK US!
   Our staff will be live tweeting Sept. 1 and answering students questions throughout the fall.
   @nuoffcampus
   Off Campus Student Services

2. What to Know!
   #Boston101 - boston.gov/students
   Rent Safely - Landlords must ensure the apartment meets required delivery and sanitary requirements.
   www.cityofboston.gov/isd/housing/sanitary.asp
   Landlord Trouble? - Rental Housing Services can clarify your rights as a tenant. dnd.cityofboston.gov/#page/what_tenants_need_to_know
   Play it Safe - Lock your doors and windows. See something? Say something! Contact Boston Police. www.bpdnews.com/tips
   Stay Off the Roof! - Do not access the roof or balcony without permission from landlord. www.cityofboston.gov/news/Default.aspx?id=4708
   Take out the Trash! - Check pickup schedule & proper disposal for your street. www.cityofboston.gov/myneighborhood
   Renter’s Insurance - Cover yourself and your possessions in case of theft or damage. www.apartments.about.com/od/moneybudgeting/qt/rentersinsurancefaq.htm
   Battle Bedbugs - Don’t pick up furniture from the curb. www.cityofboston.gov/isd/housing/bb.asp

3. Move-In Day Standards
   ALL rental units must meet these standards on move-in day.
   1. Apartment is clean & sanitary
   2. Landlord contact info is posted
   3. Smoke alarms are working
   4. Carbon monoxide alarms are working
   5. Apartment is safe

4. Apartment Doesn’t Meet Standards?
   Report It on the BOS:311 App!
   Or Tweet @BOS311
   On App click ‘New Report’
   Submit photo or description of problem
   Request an inspection within 24 hours of move-in!

5. Who to Know!
   Boston Police & Fire (EMERGENCY) 911
   Boston Police (non-emergency)
   Mission Hill & Roxbury 617-343-4270
   Fenway & South End 617-343-4250
   Boston Rental Housing Services 617-635-4200
   City Apps
   BOS:311 Report non-emergencies
   Boston Trash App
   For schedules, recycling, and large item pickup.
   Twitter @BOS311