Important Information

#Boston 101 - www.cityofboston.gov/students

Rent Safely - Landlords must ensure the apartment meets required delivery and sanitary requirements. www.cityofboston.gov/isd/housing/sanitary.asp


Landlord Trouble? — Rental Housing Services can clarify your rights as a tenant. http://dnd.cityofboston.gov/#page/what_tenants_need_to_know

Play It Safe — Lock your doors and windows. See something? Say something! Contact Boston Police. www.bpdnews.com /tips

Stay Off the Roof! – Do not access the roof or balcony without permission from landlord. www.cityofboston.gov/news/Default.aspx?id=4708

Take out the Trash! - Check pickup schedule & proper disposal for your street. www.cityofboston.gov/myneighborhood

Renter’s Insurance — Cover yourself and your possessions in case of theft or damage. www.apartments.about.com/od/moneybudgeting/qt/rentersinsfaq.htm

Battle Bedbugs – Don’t pick up furniture from the curb. www.cityofboston.gov/isd/housing/bb.asp

Move-In Day Standards

ALL rental units must meet these standards on move-in day.

1. Apartment is clean & sanitary
2. Landlord contact info is posted
3. Smoke alarms are working
4. Carbon monoxide alarms are working
5. Apartment is safe

Apartment doesn’t pass the test?
Contact Mayor’s Hotline @ 617-635-4500 or Citizens Connect
1. Download Citizens Connect App
2. Click ‘New Report’
3. Submit photo or description of problem
4. Request an inspection within 24 hours of move-in!

Important Resources

Boston Police & Fire
EMERGENCY 911
(Boston Police
(non-emergency)
Mission Hill & Roxbury 617-343-4250
Fenway & South End 617-343-4270

Mayor’s 24 Hr. Hotline 617-635-4500
Boston Rental Housing Services 617-635-4200
Inspectional Services (ISD) 617-635-5300
Boston Trash & Recycling @NotifyBoston

Twitter