Important Resources

- **Boston Police & Fire Emergency**: 911
- **Boston Police (non-emergency)**:
  - Mission Hill & Roxbury: 617-343-4270
  - Fenway & South End: 617-343-4250
- **Mayor's 24 Hr. Hotline**: 617-635-4500
- **Boston Rental Housing Services**: 617-635-4200
- **Inspectional Services**: 617-635-5300
- **Boston Trash & Recycling**: 617-635-4500
- **Mission Hill Problem Property Hotline**: 617-504-7003
- **Citizens Connect App**: Android/ iOS
- **Twitter**: @NotifyBoston

Brought to you by:

**Northeastern University**
- Off Campus Student Services: 617-373-8480
- Office of Dean of Students: 617-735-9917

**Emmanuel College**
- Housing and Residence Life: 617-879-7750

**MASSART**
- Massachusetts College of Art and Design

**MCPHS**
- Massachusetts College of Pharmacy and Health Sciences
- Off Campus Student Resources: 617-732-2086

**Wentworth Institute of Technology**
- Commuter Student Programs: 617-989-4487

What you need to know

**Community**

**Respect**

**Safety**

Living Off-Campus in Boston
Dear Student,

As Mayor, I’m proud to welcome you to Boston! I’m delighted that you’ve chosen to pursue higher education in our great city. I hope you’ll visit our student web page to find the information you need to make your time in Boston safe, successful, and enjoyable. Whether you have questions about city services, off-campus housing, internship opportunities, or Hubway, Boston’s bike-share program, you’ll find what you need on our web page, www.cityofboston.gov.

Don’t forget to download our Citizens Connect app and join thousands of other Bostonians who help keep our neighborhoods safe and beautiful. And please visit the City of Boston’s Facebook page or follow me on Twitter @mayortommenino for updates on events, programs, and more throughout the year.

I wish you every success in college – and hope you’ll decide to make Boston your home after graduation.

Sincerely,

Thomas M. Menino - Mayor of Boston

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**Tips for Living Off-Campus**

**Welcome Students: Ten Tips for Moving to Boston:**
www.cityofboston.gov/students/topten.asp

**Rent Safely** — Landlords must have rental units inspected within 45 days of a new tenancy. Check inspection requirements and records for your apartment:
www.cityofboston.gov/isd/housing/rental.asp

**Landlord Trouble?** — Understand your rights as a tenant. Contact Rental Housing Services.
www.cityofboston.gov/rentalhousing

**Play it Safe** — See something? Say something! Contact the Boston Police when necessary:
www.cityofboston.gov/Police

**Be a Good Neighbor** — Introduce yourself. Share contact information. Join a Neighborhood Crime Watch:
www.bostoncrimewatch.com

**Enjoy Boston** — Get out and explore your new surroundings. Check for community & city events: www.cityofboston.gov/calendar

**Renter’s Insurance** — Cover yourself and your possessions in case of theft or damage:
http://apartments.about.com/od/moneybudgeting/qt/rentersinsfaq.htm

**Take out the Trash!** — Check pickup schedule & proper disposal location for your street:
www.cityofboston.gov/myneighborhood

**Go Green** – Be sustainable and recycle! Check pickup schedule:
www.cityofboston.gov/publicworks/recycling

**Battle Bedbugs** – Don’t pickup furniture from the curb:
www.cityofboston.gov/isd/housing/bb.asp

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**Move-In Day Standards**

1. **Unit is clean + sanitary**
2. **Landlord contact info is posted**
3. **Smoke alarms are working**
4. **Carbon Monoxide alarms are working**
5. **Unit is safe**

ALL rental units must meet these standards on move-in day. If your apartment doesn’t pass the test, complaints should be reported to the Mayor’s Hotline @ 617.635.4500 within 24 HOURS or via Citizens Connect app.