Ten Tips for Moving to Boston
www.cityofboston.gov/students/topten.asp

Rent Safely — Landlords must ensure the apartment meets required delivery and sanitary requirements.
http://www.cityofboston.gov/isd/housing/sanitary.asp

Be a Good Neighbor — Introduce yourself. Share contact information. Join a Neighborhood Crime Watch.
www.bostoncrimewatch.com

Landlord Trouble? — Rental Housing Services can clarify your rights as a tenant.
www.cityofboston.gov/rentalhousing

Play It Safe — See something? Say something! Contact Boston Police.
www.cityofboston.gov/police

Stay Off the Roof! — Do not access the roof or balcony without permission from landlord.

Renter’s Insurance — Cover yourself and your possessions in case of theft or damage.
http://apartments.about.com/od/moneybudgeting/qt/rentersinsfaq.htm

Take out the Trash! — Check pickup schedule & proper disposal for your street.
www.cityofboston.gov/myneighborhood

Go Green — Be sustainable and recycle! Learn pickup schedule.
www.cityofboston.gov/publicworks/recycling

Battle Bedbugs — Don’t pick up furniture from the curb. www.cityofboston.gov/isd/housing/bb.asp
Move-In Day Standards

1. Apartment is clean & sanitary
2. Landlord contact info is posted
3. Smoke alarms are working
4. Carbon monoxide alarms are working
5. Apartment is safe

ALL rental units must meet these standards on move-in day.

Apartment doesn’t pass the test?
Contact Mayor’s Hotline @ 617-635-4500 or Citizens Connect

2. Click ‘New Report’.
3. Submit photo or description of problem.
4. Request an inspection within 24 hours of move-in!

Important Resources

Boston Police & Fire Emergency  911

Boston Police (non-emergency)
Mission Hill & Roxbury  617-343-4270
Fenway & South End  617-343-4250

Mayor’s 24 Hr. Hotline  617-635-4500

Boston Rental Housing Services  617-635-4200

Inspectional Services (ISD)  617-635-5300

Boston Trash & Recycling  617-635-4500

Mission Hill Problem Property Hotline  617-504-7003

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