

NORTHEASTERN UNIVERSITY EMERGENCY NOTIFICATION SYSTEM



NU ALERT

Northeastern University has implemented an Emergency Notification System, known as NU Alert, with the ability to communicate through multiple channels.

NU Alert rapidly disseminates emergency and critical information on an incident, event, or situation that requires alerting and notifying all or specific components of the NU community.

WHAT ARE THE DIFFERENT TYPES OF ALERTS AND WHAT DO THESE ALERTS MEAN?

● NU ALERT

*An Emergency Notification to a campus or population within a campus is made when a confirmed emergency situation poses an immediate threat to life safety or the security of the campus population. An NU Alert provides an alert, warning, and safety instructions regarding the incident, unless doing so would compromise ongoing efforts to contain the situation. **Example:** A confirmed active threat in a campus building or a Tornado Warning for a campus*

● TIMELY WARNING

*A Timely Warning to a campus or population within a campus is made when a confirmed emergency situation may pose a threat to life safety or the security of the campus population. In addition, a Timely Warning may also inform the community about a pattern of incidents or a past serious offense on campus. **Example:** A pattern of robberies with similar characteristics or a serious assault on campus property*

● NUPD ADVISORY

An NUPD Advisory message is a targeted message sent to a specific population on a campus that does not rise to the level of a Timely Warning or NU Alert, such as crime tips or other forms of awareness that may be helpful to the community.

HOW WILL I RECEIVE THESE NOTIFICATIONS?

TEXT MESSAGE



EMAIL MESSAGE



VOICE CALL



WEB & SOCIAL





Any and all contact information you provide, such as home telephone numbers, cellular numbers, and e-mail addresses, may be used to notify you of an emergency or crisis that may affect you and/or the NU community. Your emergency contact information may also be used to notify your designated emergency contact(s) of an emergency or crisis that may affect you and/or the NU community.

HOW DO I UPDATE MY CONTACT INFORMATION?

STUDENTS

1. Log into the student myNortheastern portal
2. Select the "Self Service" tab
3. Under "Registrar," select the "Emergency Contact Info" tab and follow the directions

FACULTY & STAFF

1. Log into the faculty/staff myNortheastern portal
2. Go to the "Services and Links" tab and then the "Faculty / Staff Services" section
3. Select the "Employee Self-Service" link
4. Select "Personal Information" tab and update all information in this section.

HOW COME ALERTS ARE NOT SENT MORE OFTEN?

NU Alerts are sent when a situation is confirmed that threatens the life and safety of our campus community.

In an urban environment, the Northeastern University Police Department is often involved in activity that may not have immediate impact on the Northeastern University community. As the NUPD is on scene early in these situations, they are able to determine the immediate need for an alert and are authorized to issue an alert in the event of an immediate threat. To comply with FCC regulations and best maintain the relevance of the NU Alert system, alerts are only issued for confirmed immediate threats to the campus. If alerts are sent for non-emergent information sharing, they are prone to be ignored when an emergency situation requires full attention.

For additional information sharing, community members should follow the Northeastern PD and Northeastern OEM on Social Media.

SIGN UP AND USE THE SAFEZONE MOBILE SAFETY APP FOR GEO-LOCATED SAFETY MESSAGES BASED ON YOUR LOCATION
More Information on SafeZone at neu.edu/nupd/safezone



NU Police Department

716 Columbus Ave, 100 CP
Emergency | 617.373.3333
Non-Emergency | 617.373.2121
Web | www.neu.edu/nupd
Social | @Northeastern PD



Emergency Management
Ready and resilient

NU Office of Emergency Management

Office | 617.373.5760
Email | oem@northeastern.edu
Social | @NortheasternOEM

Learn More @ bit.ly/NUAlert

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REV 12.2017