

Phone: 315-471-2222 or 800-788-1980 Hours: 9am-5pm ET, Monday-Friday E-mail: ccoleman@advantagecny.com

Travel reservation form & payment are due to Advantage Travel on or before May 24, 2018

# Advantage Travel partnering with Northeastern University

N.U.*in* AUSTRALIA: USYD SYDNEY, AUSTRALIA JULY 20 – NOVEMBER 25, 2018



#### PARTICIPATION ON THE GROUP FLIGHT IS NOT AUTOMATIC. SUBMISSION OF A RESERVATION FORM IS REQUIRED TO BE INCLUDED ON THE GROUP FLIGHT.

#### WHY BOOK YOUR FLIGHT WITH ADVANTAGE TRAVEL

- Fly with the group or request independent return travel
- Group flights are monitored by Advantage Travel personnel
- Overseas staff meets group flight participants upon arrival in Sydney
- Arrival and departure transfers at Sydney are provided for group flight participants

# PROGRAM FEES INCLUDE ROUND TRIP AIRFARE BETWEEN NEW YORK/JFK, BOSTON OR LOS ANGELES AND SYDNEY

Current taxes, fuel surcharges, government and airline fees are included in basic airfare costs. However, they are subject to change until tickets are issued. Any luggage fees imposed by the airlines are additional and are at your own expense. Please refer to the "Baggage" section in this document and visit the <u>Qantas Airways Website</u>. Baggage policy is determined at the time airline tickets are issued; not when the reservation form is received. Group rates and benefits are based on a minimum of 10 passengers traveling round trip together. Airline ticket is valid for one year from the date of purchase. Upgrades paid or otherwise, are not permitted.

#### **FLIGHT ITINERARIES**

Advantage Travel has secured seats on round trip flights from New York/JFK, Boston and Los Angeles to Sydney (see below).



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## GROUP FLIGHT ITINERARY FROM NEW YORK/JFK:

AIR								
Qantas	Flight Number QF0012	Class: Economy	From: John F. Kennedy, New York, New York - Terminal 8	<b>Leaving:</b> Fri 20 Jul 06:10PM	<b>Destination:</b> Kingsford Smith, Sydney, Australia - Terminal 1 International	Arriving: Sun 22 Jul 06:30AM	Flying Time: Stops:	22h20m 1 - Los Angeles- arrives 9pm- departs 10:30pm
AIR					·			
Qantas	Flight Number QF0011	Class: Economy	From: Kingsford Smith, Sydney, Australia - Terminal 1 International	<b>Leaving:</b> Sun 25 Nov 11:30AM	<b>Destination:</b> John F. Kennedy, New York, New York - Terminal 8	Arriving: Sun 25 Nov 04:30PM	Flying Time: Stops:	21h 1 - Los Angeles- arrives 6:30am- departs 8:20am

### **GROUP FLIGHT ITINERARY FROM BOSTON:**

AIR	AIR							
American Airlines	Flight Number AA1161	Class: Economy	<b>From:</b> Edward L. Logan, Boston, Massachusetts - Terminal B	Leaving: Fri 20 Jul 12:25PM	<b>Destination:</b> Los Angeles , California	Arriving: Fri 20 Jul 03:43PM	Flying Time: Stops:	6h18m 0
AIR								
Qantas	Flight Number QF0012	Class: Economy	From: Los Angeles , California - Tom Bradley Intl Term	Leaving: Fri 20 Jul 10:30PM	<b>Destination:</b> Kingsford Smith, Sydney, Australia - Terminal 1 International	Arriving: Sun 22 Jul 06:30AM	Flying Time: Stops:	15h 0
AIR								
Qantas	Flight Number QF0011	Class: Economy	From: Kingsford Smith, Sydney, Australia - Terminal 1 International	Leaving: Sun 25 Nov 11:30AM	<b>Destination:</b> Los Angeles , California - Tom Bradley Intl Term	Arriving: Sun 25 Nov 06:20AM	Flying Time: Stops:	13h50m 0
AIR								
American Airlines	<b>Flight</b> Number AA0167	Class: Economy	From: Los Angeles , California	Leaving: Sun 25 Nov 08:30AM	<b>Destination:</b> Edward L. Logan, Boston, Massachusetts - Terminal B	Arriving: Sun 25 Nov 05:16PM	Flying Time: Stops:	5h46m 0

#### **GROUP FLIGHT ITINERARY FROM LOS ANGELES:**

AIR								
Qantas	Flight Number QF0012	Class: Economy	From: Los Angeles , California - Tom Bradley Intl Term	Leaving: Fri 20 Jul 10:30PM	<b>Destination:</b> Kingsford Smith, Sydney, Australia - Terminal 1 International	Arriving: Sun 22 Jul 06:30AM	Flying Time: Stops:	15h 0
AIR	AIR							
Qantas	Flight Number QF0011	Class: Economy	From: Kingsford Smith, Sydney, Australia - Terminal 1 International	Leaving: Sun 25 Nov 11:30AM	<b>Destination:</b> Los Angeles , California - Tom Bradley Intl Term	Arriving: Sun 25 Nov 06:20AM	Flying Time: Stops:	13h50m 0

#### **RESERVATION REQUEST FORM IS DUE TO ADVANTAGE TRAVEL ON OR BEFORE MAY 24, 2018**

FORM MAY BE MAILED, SCANNED AND EMAILED OR SUBMITTED ONLINE.

If you are accepted after the deadline please contact Advantage Travel for group flight availability and pricing.

Mail to: Advantage Travel of CNY, Inc. 313 East Willow Street, Suite 104 Syracuse, NY 13203 E-mail: <a href="mailto:ccoleman@advantagecny.com">ccoleman@advantagecny.com</a>

FLIGHT RESERVATION REQUEST FORM

# N.U.*in* AUSTRALIA: USYD SYDNEY, AUSTRALIA JULY 20 – NOVEMBER 25, 2018

N.U.*in* and/or Advantage Travel are not responsible for fees incurred due to incorrect or incomplete information, so care should be taken to provide complete and accurate information below.

*Mandatory fields. Reservation can		<b>reler's Information</b> this information. Fees apply for name changes after airline tickets are issued.
Information as it appears on your pass	port (or the legal docume	ent you will use to check in for your flights):
*Last	*First	*Middle
*Date of Birth		
*Cell Phone:		·
*E-mail:(Please provide an act		egularly as all correspondence will be sent to this email address.)

Parent / Emergency Contact Information					
Emergency Contact Name:	Relationship:				
Daytime Phone:	Evening Phone:				
Cell Phone:	_ E-mail:				

Flight Request					
INTERNATIONAL FLIGHTS:					
(1) Please indicate the city you wish to depart from:Nev	/ York/JFKBostonLos Angeles				
(2) Please indicate if you will return with your group or wish to return on an alternate date:					
I will return with my group from Sydney on November 25,	2018				
-or- I wish to return independently from Sydney					
Return on (1 <sup>st</sup> choice return date)	Return on (2 <sup>nd</sup> choice return date)				

#### Authorization

I have read the terms and conditions contained herein and acknowledge and understand that fees apply for cancellation and/or changes once the reservation request form has been processed.

#### SIGNATURE of TRAVELER: \_\_\_\_

(Form cannot be processed without the appropriate signature.)

Please indicate any special requests:

**Special Requests** 

# ▼ ▼ ▼ COMPLETE ONLY IF YOU ARE PURCHASING OPTIONAL ITEMS ▼ ▼ ▼

	<b>Fare Calculation</b> For students whose forms are submitted on or before May 24, 2018. If you are requesting connecting flights and/or itinerary modifications, any fare difference will be emailed to you.
+ \$ 0.00	Round trip group flights including *taxes, fuel surcharges, airline and government fees
	*subject to change until airline tickets are issued
+ \$	Optional Charges (i.e. tax/fare difference on alternate return)
+ \$	Total amount enclosed or to be charged

# Payment Information for Optional Items

I understand that taxes, fuel surcharges, government and/or airline fees are subject to change until tickets are issued (not when payment is made). Advantage Travel of CNY, Inc. agrees to notify me of any increase or decrease in these mandatory fees after the reservation form has been submitted and I hereby authorize Advantage Travel of CNY, Inc. to charge or credit my account for any cost difference.

		: (Form cannot be processed without the appropriate signatures.)			
PAY BY CREDIT CARD:	MasterCard	VISA	Amount Authorized \$		
Card Number		CVV CODE	Exp. Date		
Cardholder Name					
Cardholder's Complete Billing	g Address				
Cardholder's Daytime Phone		Business Pho	ne		
Cardholder's Signature (X) _					
PAY BY CHECK OR MONEY OR Make payable to Advantage Payment is due on or before	<b>DER:</b> Travel of CNY, Inc. May 24, 2018.		SUITE 104, SYRACUSE, NY 13203		

#### PLEASE MAKE A COPY OF THIS FORM AND RETAIN FOR YOUR RECORDS.

# N.U.*in* AUSTRALIA: USYD SYDNEY, AUSTRALIA JULY 20 – NOVEMBER 25, 2018

You are responsible and bound by the regulations and policies of the carrier including, but not limited to, the information contained herein. Advantage Travel does not assume further responsibility for any aspect of your travel beyond securing the airfare and issuance of your ticket. In order to acquaint yourself with the regulations that govern your travel, please review this document thoroughly and refer to the appropriate airline and governent websites. Your acceptance of this fare and ticket constitutes acknowledgement of the above.

# TERMS AND CONDITIONS

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# Section 1

# What you can and cannot do with the airline ticket you are purchasing

#### **Return Travel**

Students who do not wish to return on the group flight(s) may request independent travel arrangements (see Section 1, Modifications). Airline tickets cannot be issued with an "open" return. The airline ticket must show a return itinerary and travel dates. Return travel must be completed by July 19, 2019.

#### **Modifications**

Your ability to make changes to the itinerary is limited. Please read the information below and consider your plans carefully before purchasing your airline ticket. Fees apply for all modifications. Students must travel together on the outbound flight(s). Students returning independently may not be eligible for airport transfers provided by the university. A limited number of modifications are permitted per group. Modification requests will be processed on a first-come, first-served basis. Itinerary modification requests must be submitted in writing. To minimize fees, they should be submitted with the original reservation request. If a modification is required after the reservation form has been submitted, the request should be submitted by email. Changes cannot be made with the airline directly. Any costs incurred due to ticket modifications are the responsibility of the traveler. They are not covered by program fees.

#### ON OR BEFORE MAY 24, 2018

If you do not wish to return on the group flight, you may request an independent return date (a fare/tax difference may apply). Travel is valid only from Australia. You may not return from or via another country, even for a fee.

#### ON OR AFTER MAY 25, 2018

One return date change is permitted for \$275 plus any applicable fare and/or tax difference. Subsequent changes will result in additional fees. Routing changes (i.e. adding or deleting stops, changing the cities you fly out of or into) are not permitted, even for a fee. Return travel is valid on Qantas Airways on the originally ticketed itinerary only. Should you wish to alter your routing after your airline ticket has been issued, you will forfeit the entire value of your return ticket and will have to purchase a one-way ticket for onward travel. Once airline tickets are issued, the itinerary must be flown in sequential order. Failure to use any portion of your ticket invalidates the entire ticket and the document loses all value. Modification requests received within 30 days of departure are subject to additional fees (minimum of \$75 plus the fees shown above).

**Important information about availability...**In order to book or change any flights, seats must be available in a specific inventory, which is limited and is not guaranteed; a fare difference may apply. *Please be flexible with your dates and make changes early for best availability and to avoid disappointment.* 

#### Cancellations

Although this is an included program and the cost associated with the basic group airline ticket is billed to N.U.*in*, you are still financially liable for penalties due to cancellation or withdrawal.

### Section 2 Making your reservation

#### Payment

Basic round trip airfare costs from New York/JFK, Boston or Los Angeles to Sydney on the group flights are billed to N.U.*in.* Payment for any optional items is generally due at the time of ticketing. We accept MasterCard, VISA, Certified Checks and Money Orders. Personal checks are accepted as long as they are received on or before the form due date. A \$40 fee applies to all returned checks.

#### **Reservation Request Form**

**Reservation request forms are due on or before May 31, 2018**. Reservation requests may be mailed, scanned and emailed or <u>submitted online</u>. Phone orders are not accepted. Airline documents are issued based on the information you provide on the reservation request form. N.U.*in* and/or Advantage Travel are not responsible for any fees incurred due to incorrect or incomplete information, so please be as accurate as possible when completing the reservation form.

#### **TSA Secure Flight Data**

Advantage Travel must collect date of birth, gender and full name from all travelers in order to satisfy federal requirements mandated by the Transportation Security Administration (TSA). Advantage Travel cannot accept or process any reservation requests, without this information. TSA's privacy policy, as well as additional details can be found at www.tsa.gov using the keywords, "Secure Flight".

#### **Flight Confirmation**

Group flight requests are honored on a first-come, first-served basis. If you are booking the round-trip group flights online you may request an immediate email confirmation. If you plan to scan and email the form, our agents will process your reservation request and email you the confirmation. If you have requested a quote for itinerary modification(s) or connecting flights, you will receive the flight options by email after our agents have checked rates and availability. These requests are processed manually, so please allow a few days for our agents to research the options and send you pricing and itinerary choices. Please review our emails carefully and notify us of any discrepancies so that unnecessary fees and penalties can be avoided. Your first, middle and last name must match your passport exactly. The airlines charge for name changes after airline tickets are issued (up to the cost of a brand new ticket), so please make sure that the name on your reservation confirmation matches the name on your passport. Alternate arrangements will be offered if the dates/flights you request are not available. Therefore, it is also important that you review your itinerary for accuracy. Should your group flight application form be received after seats on the group flight are sold out, Advantage Travel will do all possible to get you on the same flight as the group although a fare difference may apply. Most group flight participants will not see a seat assignment on the flight confirmation. Typically, the airlines reserve a block of seats for the group and allocate individual seat numbers at the airport on the day of departure.

#### Seat Assignments

Since the airlines control pre-assigned seating, Advantage Travel cannot guarantee specific seats. If you have specific seating needs due to a physical condition, please contact Advantage Travel prior to purchasing your ticket to determine if your seating needs can be accommodated.

#### **Document Delivery**

Your airline ticket will be issued electronically. The e-ticket confirmation / itinerary is typically sent to the email address(es) you provide on the reservation request form 10-21 days prior to departure. Unless you request otherwise, your e-ticket will be issued round trip and the same confirmation and/or e-ticket number will apply to your return, so please do not delete this information after you reach your destination. If you have NOT received your airline documents within 7 days of departure, please call Advantage Travel at 800-788-1980. Note: The e-ticket that you will receive from us will not have a bar code that can be scanned. You will use your confirmation number for airline check-in.

## Section 3 Preparing for your trip

#### Baggage

The airlines have very strict policies with regards to luggage, which are subject to change without notice. They have the right to charge for and/or refuse overweight, oversized or additional luggage. In order to be prepared on the day of departure, all travelers must reconfirm luggage allowances and restrictions directly with the airlines. You may phone Qantas Airways at 800-227-4500 or find information on the <u>Qantas website</u> (follow economy class travel rules). Baggage policy is determined at the time of ticket issuance; not when payment is received. For current information on what can and cannot be brought onto an aircraft, please refer to the <u>TSA website</u>. The inclusion of other airlines in your flight itinerary (e.g. adding a connection from your home town) may change the rules that you need to follow. In order to be prepared on the day of departure, it is our recommendation that you check the luggage rules of all airlines in the itinerary and follow the most restrictive rules. If all of your flights are on a single ticket, you can expect to through-check luggage to your final destination. If you have multiple tickets, you should expect to claim and recheck your luggage at connecting points (please allow adequate time between flights). Federal law forbids the carriage of certain hazardous materials, such as aerosols, fireworks, and flammable liquids, aboard the aircraft. If you do not understand these restrictions, contact your airline or go to the <u>FAA website</u>.

**EFFECTIVE JANUARY 2018**: Spare lithium batteries should be removed from any checked or gate-checked baggage. You should also plan to remove lithium batteries that are part of bags themselves (sometimes referred to as "smart bags"). These batteries can be transported in your carry-on baggage. Most airlines will refuse to accept any bags with non-removable lithium batteries.

#### **Entry Requirements**

All U.S. citizens traveling abroad must possess valid travel documents, which includes a passport, and, possibly, a visa. Different situations require different documents. You do not need to be in possession of these documents to make flight reservations; however, it is your responsibility to make sure that you have the proper documentation prior to travel. Most countries require that passports be valid for a certain length of time beyond your intended stay. Please make sure that you are aware of the restrictions of the country or countries you are visiting. Any costs associated with the failure to have proper travel documentation (including but not limited to the loss of the entire ticket cost) is solely the responsibility of the traveler. You can familiarize yourself with the specific document requirements for the country(s) you are visiting by contacting the U.S. Department of State (www.travel.state.gov) or by contacting your study-abroad program coordinator.

#### Meals

Most standard meal requests (i.e. vegetarian, kosher, low-fat, lactose free, etc.) can be honored on long-haul flights if they are requested at least 72 hours prior to departure. Allergen-free meals and/or an allergen-free environment are not available on all services. If your allergy is severe, it is strongly recommended that you carry appropriate medicine in the event of a reaction. You must notify the airlines prior to travel if you have an allergy that could result in death.

#### **Medical Concerns**

Air travel, in particular over long distances, exposes passengers to a number of factors that may have an effect on their health and well-being. Passengers with health concerns should consult their doctor and the airline prior to committing to travel. Traveling with medical oxygen, mobility aids and other assistive devices may require airline preapproval or be restricted from carriage entirely. Passengers requiring these items should contact the airline operator for information on use of such devises.

# Section 4 At the airport

#### Check-in

Please plan to check in for your international flight a minimum of 3 hours prior to scheduled departure.

#### **Airport Security**

New security measures may result in additional searches and questions at the airport. Customers may be asked to turn on personal electronic or battery powered devices in order to demonstrate how they work. If, when requested, you are unable to turn your device on, you will not be able to travel with your device and/or be denied boarding. To help avoid delays to your journey please ensure you arrive at the airport with all your devices fully charged. Passengers can choose to place any uncharged or not working devices into their checked luggage at check-in.

#### Disinsection

Disinsection is permitted under international law in order to protect public health, agriculture and the environment. Some countries require insecticide spraying of aircraft. Federal law requires that we refer you to <u>the DOT's</u> <u>disinsection website</u> for information on what countries require disinsection and how insecticides are introduced to the aircraft in those countries.

#### **Travel Interruptions**

Unfortunately, travel interruptions (schedule changes, weather, strikes, equipment malfunction, etc.) do occur and may cause disruption to your itinerary. Be prepared! Travel with extra money, cell phones and cell phone charger, clothes, and any necessary medication, etc. Advantage Travel is not responsible or liable for interruptions caused by the airlines, acts of God or others.

#### **Travel Assistance**

If you are delayed getting to the airport for any reason, please call us toll-free at 1-800-788-1980. If you get the answering machine, please leave a message with your name, phone number and a brief description of your situation AND call the emergency number provided in the automated message. Our agents will make every effort to assist you in getting to your group flight.