Distance Learning Support by Care.com

Every family's needs are different right now. Your Care.com benefits can help. Use your benefits to find a tutor, a caregiver who can help with online learning, another family to share a nanny or learning pod with, and more. We are here for you – and the one's you love.
Distance Learning Support by Care.com

ENROLL ON YOUR CARE@WORK PORTAL TO ACCESS THESE BENEFITS

Your portal now has a way to easily access these resources.

Here you can learn about all of the benefits you have to support distance learning.

CHECK OUT OUR BACK-TO-SCHOOL RESOURCE GUIDE
TUTORS: Post a job or search for a tutor to hire – either in-person or online. You can search by years of experience, areas of expertise, and more. You can also read reviews, access background checks, and see their availability and rates.

Watch these videos to see a step-by-step guide on how to post a job for a tutor or search for a tutor. You might also want to check out these best practices for finding and hiring a tutor.

CAREGIVERS: Looking for someone to help facilitate distance learning for your children? Hire someone to make sure your kids can get onto their virtual classrooms, keep them on track, help with their schoolwork, and more.

Watch these videos to see a step-by-step guide on how to post a caregiver job or search for a caregiver.

By posting a job for a caregiver, you can now indicate if you want someone who can provide distance learning support.
Your Care.com Premium Membership

ENROLL ON YOUR CARE@WORK PORTAL TO ACCESS THESE BENEFITS

**CARE SHARE:** A new offering by Care.com where you can find other families to partner with on a Nanny Share or a Learning Pod. All you have to do is create your family’s profile, including age and care needs of your children, so that other families who are interested in sharing care can get to know you.

**Nanny Share:** Families can connect with other local families interested in sharing a nanny.

**Learning Pod Share:** Families can connect with other local families interested in hiring a teacher to facilitate distance learning pods for school-aged children.

Check out these best practices for hiring a nanny or setting up a learning pod.

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BACKUP CARE: When your regular care isn’t available, you can use vetted, subsidized care for children. Our in-network backup caregivers can:

• Ensure children attend required distance learning activities for school
• Help children read directions for distance learning and offer guidance in following those directions
• Assist children to contact their teacher or a parent when they are unable to complete distance learning activities or homework

Note: Backup Care is a great short-term solution, but these caregivers are not certified tutors and cannot support multi-family learning pods for school-aged children.

Make sure to visit your Care@Work portal to see how many Backup Care days you have as well as your co-pay information. Watch this video to see a step-by-step guide on how to book in-home Backup Care and in-center Backup Care.
PERSONAL NETWORK BACKUP CARE: When your regular care isn’t available, you may prefer to use one of your go-to sitters or centers. With Personal Network Backup Care, you can have a family member, neighbor, friend, or regular sitter watch your child(ren) and get reimbursed for a portion of the cost.

Unlike when you select a Care@Work in-network backup child care provider, when you use a caregiver or center from your Personal Network, you are fully responsible for all vetting. You can visit our Safety Center for guidelines on hiring safely.

Watch these videos on how to book Personal Network Backup Care and how to get reimbursed.

What information do I need to provide to submit a claim?

- Date and time of care
- Who received care
- Why you needed Backup Care
- Receipt for care that took place
- The amount you paid for care
- Who provided the care and their contact information

CHECK OUT OUR BACK-TO-SCHOOL RESOURCE GUIDE