No-Show Policy

In order to provide the best services for our participants the Group Fitness Program has a five class no-show limit per semester, no exceptions. If your account reaches five no-shows, you will lose your reservation privileges and may only take classes on stand-by.

The following will count as a no-show for your account:

- Missing class
- Failing to sign-in for classes at the front desk upon arrival to Marino
- Late arrival to class
- Class cancellations can only be made up to 1 hour before class time. You cannot call or email to make cancellations, they must be done online through your SHAPE.NET account.
- Attending a class you were on the waiting list for without removing your name from the other wait-list or previously scheduled reservations (you may only attend one class per day). Reservations made through the waiting list count towards your one class limit

We appreciate your understanding of our policy, which is in place so that all our participants have the opportunity to register for a class.

Thank you and we hope you enjoy classes!

Sincerely,

The Fitness Center Staff