**No-Show Policy**

In order to provide the best services for our participants, the Group Fitness Program has a **five class** no-show limit per semester. If your account reaches five no-shows, you will lose your reservation privileges and may only take classes on stand-by.

The following will count as a no-show for your account:

- Missing class
- Failing to sign-in with the instructor
- Late arrival to class
- Class cancellations can only be made up to 1 hour before class time. All class cancellations must be completed through ATLETO. We discourage calling or emailing to cancel a class.
- If you reserved two classes, one being a waitlist class, make sure you cancel the second class if you do not plan on attending both.

We appreciate your understanding of our policy. This is in place so that all participants have the opportunity to register for classes, those on the waitlist are able to take the class with adequate equipment, and all injuries, inquiries, and new participants are addressed prior to class.

Thank you and we hope you enjoy the group fitness program!

Sincerely,

The Fitness Center Staff