New Student Welcome Guide

Northeastern University
Welcome to Northeastern – SF Bay Area!

In this booklet you’ll find the information you need to get oriented and ready for classes at both Silicon Valley and San Francisco campuses. Everything from orientations, advising, and building access will be covered in the following pages. Let’s get started!

A NOTE FROM OUR DEAN
Hillary Mickell, Dean and Regional CEO.

We’re excited to have you!

Welcome to Northeastern University’s San Francisco Bay Area Regional campuses, both in the heart of Silicon Valley (San Jose, CA) and downtown San Francisco. Our mission is to provide you with the education and experience you need to move ahead in your career and bring new value to your workplace and our community. The Campus Guide is a toolbox to help answer many of the questions you may have and point you to resources and services that are often needed. Our priority is to offer you a quality educational experience and great service. Do not hesitate to contact me or anyone on our team to help in any way.

Sincerely,
Hillary Mickell

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Depending on your program, you might have heard from your advisor and you might have already registered for courses. If you haven’t, don’t worry. You will be notified by an academic advisor for how and when to register.

Start thinking about what you need to do at home before moving to San Francisco or the Silicon Valley. Consider making an appointment with your primary care provider, dentist, and eye doctor before you leave so you have as much time as possible to find providers in the Bay Area if you need to.

It’s a good idea to check your Northeastern email regularly. If you don’t plan to log in at least a few times a week, you should consider forwarding your email to one you check regularly.

The final schedule for your orientation is usually posted to the New Student Webpage in November or early December. If you haven’t made plans for traveling to SF Bay Area, now is the time to think about when to arrive. You may want to give yourself a few days to get settled before your courses start.

If you haven’t started looking for a place to live, November is a good time to start looking. Check out our pages on Relocating to Silicon Valley and Relocating to San Francisco for resources on looking for housing, public transportation, driving, obtaining a California ID, and more.

Have you started packing yet? The high temperatures for the San Francisco Bay Area in the winter can average from the mid-50s to the low-60s, while the winter low average temperatures tend to be in the mid-40s. We must also note that the rain chances are much higher in the winter months compared to those of the warmer seasons, so keep this in mind as you pack for your trip.

Keep an eye out for your first tuition bill, which usually is emailed out this time for semester students, and a little later for quarter students.

Carefully review the email Student Services sends regarding the Northeastern University Student Health Plan (NUSHP) and your health insurance requirements.

Do you have enough of your prescriptions to get you through the start of your program? Finding a provider in a new city can take time. Be prepared.

If you are entering the US on an F-1 visa, keep a close eye out for communication from the Office of Global Services 30 days prior to the start of your term regarding important information on how to make your entry into the United States as smooth as possible!

Orientation approaches! Be sure you have completed your online orientation, which can be found on Canvas through myNortheastern. Then join us for a Week of Welcome receptions and activities to get to know other new students.

Review your classes to note when your first class is. The academic calendar lists the first day a class may start, but depending on your class schedule, it may not be for a few days.
We have two campus locations in the Bay Area, the San Francisco Campus and the Silicon Valley Campus. When we list event locations, we will typically write the campus location then follow it with the room number and name.

**San Francisco**
600 California Street
San Francisco, CA 94108
Campus: 20th Floor
Parking Garages (SF)
- 600 California Street
- St. Mary’s Square at 433 Kearny Street
- 550 Kearny Street

Access to the San Francisco campus requires keycards from WeWork, issued to students at the start of each program and collected at the end. WeWork does not issue day cards or temporary cards if forgotten.

**Silicon Valley**
4 North 2nd Street
San Jose, CA 95113
Campus: 9th & 10th Floor
Parking Garage (SV)
- 95 North 3rd Street Garage
- 25 S. Third Street Garage

The San Jose Downtown campus access via elevators is only allowed with your access badge. If you forget your access badge, students can check in at the reception desk for a temporary badge. Currently guests are not allowed.

**Public Transportation Access**
The Clipper Card is your transportation access card for 23 public transportation options in the Bay Area. Be sure to get your Clipper Card for seamless access.

In San Francisco, the major public transportation options include the Bay Area Rapid Transit (BART), MUNI (San Francisco), and CalTrain.

In Silicon Valley, major public transportation options include BART, Valley Transportation Authority (VTA) and CalTrain.

View a full list of transportation options where your Clipper Card works.

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**COVID-19 Checklist**
As part of a phased approach to re-entry, all access to campus facilities will be closely monitored and approved by Northeastern personnel. All new students must complete the Expectation for Return to Campus Attestation form. Compliance with the following mandatory entry and exit protocols will be required on a daily basis.

**CAMPUS ACCESS PROTOCOLS**

- Perform a Daily Wellness Check before leaving your residence;
- Wear your NUID on a lanyard and display it at all times while on campus;
- Wear a mask or cloth face covering at all times on campus. Adhere to safety protocols/procedures applicable to symptoms/exposure to COVID-19;
- Do not allow or facilitate building access for any non-NU affiliate and refer any such persons seeking access to NU staff;

All individuals must practice social distancing and good hygiene, agree to temperature checks when asked and comply with public health guidance and university protocols and policies.

**How to get your Husky ID**

All students will be required to carry their student ID card (Husky Card) while on campus. This card is also used for student printing services at the Silicon Valley campus. Please follow the below instructions to obtain your Husky Card.

All new students must complete the Husky ID Card form by January 10th, 2021 to receive their Husky ID.

You can request the card if you are a current, admitted graduate student, staff or faculty and have a valid NU ID number. There is a $25 fee for a replacement Husky ID card.

If you encounter any issues or have any questions, please contact: Valerie Cruz at vcruz@northeastern.edu.
There are a variety of ways to get involved on campus. You can find common interests with other students through Student Interest Groups (SIGs). There’s also Global Learner Support who organizes many fun, regional outings and activities that help introduce Bay Area culture. Career Services is available to help advise on your career path and puts on events that help connect students to employers. Maybe you’ll be interested in becoming a Student Ambassador and help student events and programs around campus?

To learn more about student involvement, student programs and events, and get connected with university resources, our Student Services team is ready to help!

Student Services for San Francisco and Silicon Valley:
Director of Student Services: Jackie Li, jac.li@northeastern.edu
Assistant Director of Student Services: Hing Potter, h.potter@northeastern.edu

Global Learner Support
GLS provides high-quality language, cultural, academic, and career support through tutoring, workshops, cultural programming, Communication in Tech, English for Academic Communication courses, and cultural exchange programs.

YOUR ACADEMIC EXPERIENCE

Your classes are determined by your college, but these shouldn’t be a mystery! Our academic advisors are here to help you. You should consult the course calendars and your academic advisor for course planning and other academic needs. Don’t forget that, as a NU student, you also have access to many virtual resources available through the Snell Library.

College of Engineering
Academic Advisor: Jeffrey Lam, coe-sv-gradadvising@northeastern.edu
Co-Op Education: Drew Ochengco, a.ochengco@northeastern.edu

Khoury College of Computer Sciences
San Francisco: Mike de Vera, m.devera@northeastern.edu
Silicon Valley: Anna Olson, a.olson@northeastern.edu

College of Professional Studies
Academic Advisor & Career Coach: Kevin Holt, k.holt@northeastern.edu

International students should also communicate with the Office of Global Services for any questions regarding immigration status.

Office of Global Services
International Student Advisor: Giscard Dimanche, g.dimanche@northeastern.edu

Some notes on using campus spaces

All students at the San Francisco Campus must use the WeWork mobile app to reserve meeting rooms, receive updates and RSVP for community events. You can also use the WeWork Member Network site.

If you are a student at the Silicon Valley Campus in downtown San Jose there are various tables and study areas throughout to use on a first-come-first-serve basis. Spaces must be reserved at least 24 hours in advance. Do not leave personal items unattended. Northeastern cannot be held responsible for personal items. The 9th floor has an additional study library available for students, faculty, and staff, and there are 4 offices that students can reserve. Each office is reservable using the QR code located on the office door.

Students, faculty, and staff have access to an amenities center in the basement of 75 E. Santa Clara Street; however, it is currently closed (due to Covid-19 county regulation). Students will be notified when the amenities center is reopened. The amenities center includes: a game room, gym, bike lab, basketball court, putting green, ping pong table, and extra space to eat, study, and socialize.
NEW STUDENT ORIENTATION

There are three orientation types: Campus, College, and International. You should check your Northeastern email and the New Student Section of our website for the specific date and times of your orientations. All orientations are online.

As graduate students, you are expected to find your own housing off-campus. All our campuses are well-connected by regional transit to many different neighborhoods. Below, you will find some student favorites.

SoMa Square Apartments is a popular choice among students and only 10 minutes walking to San Francisco campus, while just outside the Financial District.

San Francisco Surprisingly affordable in San Francisco, the area is surrounded by green spaces and perfect for runners, bicyclists in the city.

The Haight Living in the heart of San Jose affords you quick and easy access to great eateries and events. Save time and money by walking around or zipping on public scooters and bikes.

San Jose Downtown
Living in the heart of San Jose affords you quick and easy access to great eateries and events. Save time and money by walking around or zipping on public scooters and bikes.

Neurotheast Off-Campus Housing and Support Services provides a variety of resources and educational videos to support your search for housing.
HELPFUL LINKS

Northeastern Bay Area Regional website
Northeastern Bay Area Student Life website
Graduate Academic Calendars
Northeastern Bay Area Facebook Group
Information Technology Service - Connect to Tech
Office of Global Services
Student Financial Services

SCAN ME FOR THE ONLINE NEW STUDENT GUIDE

Campus Operations

Be sure to check your email in January for the most up to date information on campus operations, hours and campus access protocols.