Northeastern University Mission

Founded in 1898, Northeastern is a global, experiential, research university built on a tradition of engagement with the world, creating a distinctive approach to education, and research. The university offers a comprehensive range of undergraduate and graduate programs leading to degrees through the doctorate in nine colleges and schools, and select advanced degrees at campuses in Charlotte, North Carolina, Seattle, Silicon Valley, and Toronto.

Silicon Valley Campus Mission

Northeastern University - Silicon Valley is based on a distinctive new model for higher education: educational hubs embedded directly in select companies across the Bay Area offering sector-specific degree programs and research collaborations to benefit the entire region. These hubs will be located within partnering companies, such as Renesas, and be open to learners and professionals across the region—a powerful way to boost workforce talent and promote innovation in high-growth sectors of regional economies.
Dear Student,

Welcome to Northeastern University’s Silicon Valley Campus. Our mission is to provide you with the education and experience you need to move ahead in your career and bring new value to your workplace and our community. The Silicon Valley Guide is a toolbox to help answer many of the questions you may have and point you to resources and services that are often needed. Our priority is to offer you a quality educational experience and great service. Do not hesitate to contact me or anyone on our team to help in any way.

Hillary Mickell
Regional Dean & CEO
Northeastern University – Silicon Valley

Northeastern University is granted approval to operate under the terms of California Education Code (CEC) section 94890(a)(1) per CEC section 94890(b). The Bureau for Private Postsecondary Education (BPPE) determines Northeastern to be in compliance with the requirements of Title 5, California Code of Regulations (CCR) section 7139. Any questions a student may have that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897. A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau’s internet website www.bppe.ca.gov.

Purpose and Scope of the Silicon Valley Campus Guide

The Silicon Valley Guide contains resources for student affairs and academic services on the Silicon Valley Campus as well as other locally relevant information as authorized by the Regional Dean and CEO. For information about academic policies, services, and procedures, as well as general policies and services of Northeastern University, please refer to the Code of Student Conduct, College of Professional Studies Student Reference Guide, Bouvé College of Health Sciences Graduate Policies and Regulations, Faculty Handbook, or related procedural guides, as appropriate. The Silicon Valley Guide contains information current as of the date of its release. However, such information is not intended to be, and should not be regarded as to be contractual, and is subject to change at the discretion of the University.

(August 2019)

Equal Opportunity Policy

Northeastern University – Silicon Valley | Campus Guide
Northeastern University is committed to providing equal opportunity to its students and employees, and to eliminating discrimination when it occurs. In furtherance of this commitment, Northeastern University strictly prohibits discrimination or harassment on the basis of race, color, religion, religious creed, genetics, sex, gender identity, sexual orientation, age, national origin, ancestry, veteran or disability status. All forms of discrimination or harassment within the University community are unacceptable and will be sanctioned appropriately. Further, University policy and applicable law prohibit retaliation against those who, in good faith, bring or cooperate in complaints of discrimination or harassment. The University’s nondiscrimination policies and related grievance procedures are available online at http://www.northeastern.edu/oidi/compliance/ and in the Office of Institutional Diversity and Inclusion which is located in 125 Richards Hall. Inquiries regarding the University’s nondiscrimination policies may be directed to:

Office of Institutional Diversity and Inclusion
360 Huntington Avenue, 125 Richards Hall
Boston, MA 02115
Phone: (617) 373-2133
Fax: (617) 373-4146
John Armendariz, Vice Provost for Diversity and Inclusion, Email: j.armendariz@northeastern.edu
Mark Jannoni, Assistant Vice President for University Equity and Compliance & Title IX Coordinator, Email: m.jannoni@northeastern.edu

Students or employees may also contact the following agencies directly with their concerns:

- The Regional Director, Office for Civil Rights, United States Department of Education, 5 Post Office Square, 8th Floor, Boston, MA 02109;
- Massachusetts Commission Against Discrimination (MCAD), One Ashburton Place, 6th floor, Boston, Massachusetts 02108;

Joseph E. Aoun
President
February 2015
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Link to the Silicon Valley campus webpage: www.northeastern.edu/bayarea/
Staff and Academic Support

Northeastern University - Silicon Valley students have access to in-person services and resources on the Silicon Valley campus. Faculty members and administrative staff are available to work with students as needed. This is intended to provide assistance complementing the university’s wide-range of student support available via phone, internet, and teleconference, enhancing the student experience with a personal touch.

Student Services Staff

Hillary Mickell  
Regional Dean & CEO  
h.mickell@northeastern.edu

Dawn Girardelli  
Associate Dean  
d.girardelli@northeastern.edu  
408.707.3698

Alanta Hider  
Assistant Director, Student Recruitment & Enrollment  
a.hider@northeastern.edu  
408.707.3847

Steve Ross  
Director, Student Services  
st.ross@northeastern.edu  
408.707.3848

Giscard Dimanche  
International Student Advisor  
g.dimanche@northeastern.edu  
408.707.3849

College and Program Acronyms

CCIS – College of Computer and Information Science  
- MSCS / CS – Master of Science in Computer Science / Computer Science  
- MSCS Align / CS Align – Master of Science in Computer Science Align / Computer Science Align

COE – College of Engineering  
- MSIS / IS – Master of Science in Information Systems / Information Systems

CPS – College of Professional Studies  
- MPSA / ALY – Master of Professional Studies in Analytics / Analytics  
- MSPJM / PJM – Master of Science in Project Management / Project Management

COS – College of Science  
- MSBIOT / BIOT – Master of Science in Biotechnology / Biotechnology  
- MSBINF / BINF – Master of Science in Bioinformatics / Bioinformatics

Faculty
For a complete list of Northeastern University - San Francisco Bay Area faculty, please click the link to the faculty webpage:
https://www.northeastern.edu/bayarea/faculty/

**Academic Advising Staff**

**Mike De Vera**  
*Academic Advisor for MSCS*  
*m.devera@northeastern.edu*

**Kevin Holt**  
*Career & Academic Coach*  
*Academic Advisor for MPSA and MSPJM*  
*j.concepcion@northeastern.edu*

**Jared Auclair**  
*Director, Biotechnology and Bioinformatics*  
*Academic Advisor for MSBIOT and MSBINF*  
*j.auclair@northeastern.edu 617.373.7578*

**Drew Ochengco**  
*Co-op Coordinator for MSIS*  
*m.devera@northeastern.edu*
Silicon Valley Campus Information

Campus Hours of Operation

6024 Silver Creek Valley Road, San Jose

Visitors | Monday – Friday: 9:00 a.m. – 5:00 p.m.
Students | Monday – Friday: 8:30 a.m. – 11:00 p.m.
Saturday - 9:00 a.m. - 10:00 p.m.
Sunday- 10:00 a.m. – 2:00 p.m.

Campus Closing & Change of Hours Notifications

Information about any campus closing, change of hours, or other emergency information will be posted on the Silicon Valley “Contact Us” webpage in addition to social media platforms. Students will also be notified via email.

www.northeastern.edu/bayarea/contact-us
www.facebook.com/NortheasternUniversitySanFranciscoBayArea

We are a smoke-free campus. Smoking of any tobacco products is prohibited at Northeastern University - Silicon Valley.

Access to the Silicon Valley Campus

Northeastern University - Silicon Valley shares space with Renesas at 6024 Silver Creek Valley Road, San Jose, CA 95138. All Northeastern University Silicon Valley classes are held at this location and address.

The main parking lot is located between Piercy Road and Fontanoso Way. Coming from the 101-South highway, the parking lot is just beyond the Piercy Road light. Signs for both Northeastern University - Silicon Valley and Renesas are visible entrance markers at the main parking lot. Visitors may park in any spaces within the areas marked “Visitors Only” area. Badge holders (i.e. students, faculty, and staff) must park at the conjoining parking lot to the right of the visitor’s parking lot. There is a clear sign that provides the walking directions from the main parking lot to the campus.

Campus is marked with a plaque with the logo of Northeastern University - Silicon Valley. The entrance into the campus is a set of double doors marked by Silicon Valley campus signage. The doors are typically locked for badge access. A doorbell is present to the right side of the doors, which will alert the receptionist to open the door. Students, faculty, and staff must use their assigned badges to access the door. In situations where the door is left unanswered after ringing the doorbell, visitors can enter the Renesas lobby and notify the
receptionist of the purpose of their visit. The receptionist will buzz all Northeastern students and visitors into campus through the Renesas’ main entrance.

There is 24/7 campus security with video monitoring and security patrols. The Silicon Valley campus is compliant with Northeastern standards for security after undergoing a comprehensive on-ground evaluation by the Northeastern University Police Department (NUPD). The San Jose Police Department (SJPD) will observe and report any disturbances or occurrences within a mile radius of the Silicon Valley and Renesas campus. Any reports involving Northeastern students or visitors will be delivered to the main NUPD Detective contact.

**Student, Faculty and Staff Access Procedure**

Students, faculty, and staff members are equipped with access badges. Use the access badge to gain entrance into the campus. Application forms for an access badge will be provided to students prior to their program start date and to faculty and staff members prior to their arrival. All-access badges are monitored by the Renesas security team.

Please contact the front desk if you cannot locate your access badge. If the Silicon Valley campus staff is not available and you need to reach the Renesas security team, please call 408.284.8200 and identify yourself as a Northeastern student.

**Campus Guests Procedure**

Guests of students, faculty, and staff members must sign in at the front desk.

1. You must accompany your guest(s) at all times.
2. If you exit the campus, your guest(s) must exit the campus with you. Your guest(s) should never be on campus without you present.
3. You are held accountable for your guest(s) while they are on campus and within the vicinity of the Renesas buildings. Your guest(s) must also adhere to campus policies like maintaining visual upkeep.
Campus Resources: IT, Equipment, Facilities, Library

Wireless Internet

The Silicon Valley Campus offers wireless internet access to students, faculty, as well as guests.

- Free, fast and secure NUwave wireless internet is offered to all students of the university located on campus.
- While NUwave-Guest is available for connection as well, it offers no data encryption and is not the safest option for use.
- Students should connect to NUwave whenever they wish to access the internet wirelessly. Students must use their myNortheastern credentials to connect to NUwave.
- If you have any questions, please call the NU Help Desk at (617)-373-HELP.
- For more information, refer to the IT Services webpage: www.northeastern.edu/its/services/networks/nunet/

Loaner Laptops

The Silicon Valley campus has laptops available for loan to currently enrolled students. All students must check with the front desk to reserve the equipment.

- All technology for check-out is at the front desk, and must be checked out from and returned to this location.
- The standard NUnet image on laptops provides access to the Microsoft Office suite of products.
- All machines can connect to the NUwave and NUwave-guest wireless networks. Authentication is required for NUwave. Students must use their myNortheastern credentials to connect to NUwave.

Circulation Loan Policies

- Loaner equipment circulates to currently enrolled Northeastern University students, faculty, and staff.
- Husky Cards must be presented for checkout.
- Loaner equipment can be utilized on the campus.
- Loaner equipment can be checked out for a maximum of 5 hours. Students can extend their check out if the item is available.
- Students can check out equipment for a longer term in case of emergency situations. Contact Lily Ma at lil.ma@northeastern.edu for further details on long-term equipment check-out.
Circulation Replacement Costs

- Students are responsible for replacing missing or damaged parts or the entire cost if lost or stolen while in your possession.
- Each item required to use the laptop will be priced separately.
- User assumes all liability for the device and will be charged the current retail price for a replacement should damage occur.
- An additional $20 processing fee will be added to all replacement costs.

Husky Cards

- Students are required to carry their Husky Cards on campus as valid student identification. Husky Cards can also be used for printing and checking out equipment. For more information, visit www.northeastern.edu/huskycard
- How to get a Husky Card at the Silicon Valley campus (if you were unable to obtain one at orientation):
  - Please send an email to HuskyCard@northeastern.edu
  - In your email, provide them with the following information:
    1. First and last name
    2. NU ID number
    3. Which campus you are located at (it’s the Silicon Valley campus)
      a. (Alternatively, your mailing address, which should match your mailing address on your myNortheastern account)
  - Once Husky Card Services receive your email, you will receive the following directions:
    1. Log on to myNortheastern.
    2. On the Self-Service tab, click on Husky Card Preferences under Husky Card Center.
    3. Select Submit ID Photo from the menu on the left.
      a. Please see the photo guidelines here before you submit a picture.
    4. Upload your photo following the proper photo guidelines.
- The first Husky Card is issued to the student free of charge. Replacement cost for Husky Card is $25.

Printing, Copying, and Scanning

- A comprehensive online guide for printing, copying, and scanning is available as part of NEU's Information Technology Services Knowledge Base.
  - Navigate to https://northeastern.service-now.com/kb?id=kb_home, and use the search term “Papercut” to browse the instructions for printing, copying, and scanning for your operating system.
- Printing is available at the Silicon Valley campus and requires a Husky Card for access.
Students are annually provided a limited amount of free printing. At the start of the academic year, students receive a $120 printing credit on their Husky Cards. The annual credit does not roll over from year to year.

The cost for printing is $0.10 per page for Black & White and $0.30 per page for Color. The cost of printing is automatically deducted from the student's printing credits.

Available printers on campus (located in corner behind kitchenette area):
- 1 Black/White printers and 1 Color printer
- 1 multi-function printer device is available for black/white printing, copying and scanning to email.

You can check your free print allowance by logging into myNortheastern and using the "Husky Card Account Balances" and "Husky Card Account Transactions" applications.

Students are required to install the student printer software on their personal computers in order to print.

How to Remotely Print to Northeastern Printers

Mac:
1. Navigate to "Systems Preferences" > "Printers and Scanners".
2. Click the "+" icon under the "Printers" list.
3. The "Add" dialog is displayed.
4. Select a printer with the PaperCut name "papercut - 8.5x11 bw_authenticated" & "papercut - 8.5x11 color_authenticated". The "Name", "Location", and "Use" are auto-filled in the fields below.
5. Check that "Use" is set to "Secure AirPrint".
6. If "Secure AirPrint" isn't displayed:
   a. Close the "Add" dialog.
   b. Disconnect from the network, then reconnect to it again.
   c. Check if you can see "Secure AirPrint" now. If you cannot, contact the ITS Service Desk at 617.373.4357 (xHELP).
7. Click "Add".
8. Print your document. When prompted, enter your Northeastern credentials.

PC:
1. Connect to the GlobalProtect VPN
3. Allow the program to make changes to your computer.
4. Select the language to use during the installation.
5. After reading the license agreement, select "I accept the agreement" and then select "Next".
6. A list of printers which are available on the network should appear.
7. Check off (uncheck) the printing options that apply to you (depending on if you are a student or staff member; i.e. students uncheck "student" printers).
8. PaperCut will run through the installation and set up the necessary printer drivers.
When you are ready to print, please follow the below directions:

- Select either "BW_Letter_8.5x11" or "Color_8.5x11" from the list of available printers, depending on your preference.
- After choosing your settings, a pop-up dialogue will ask you for your myNortheastern username from your Husky email address (without the @husky.neu.edu part) and a name for your print job (the name of the print job will appear on the card swipe screen when you go to the printer).

**NOTE:** You must be a local administrator on your computer to install the software.

**Room and Space Reservations**

Use our online booking calendars:

https://neusvPYTHON.youcanbook.me
https://neusvJAVA.youcanbook.me

All bookings are 3 hours and require 12 hours notice by default. For longer, shorter, last-minute or weekly bookings see the front desk.

Per student limit: 1 booking/day, 2 bookings/week

**Lost & Found Items**

Please report any item found to the front desk. Lost & Found items will be on hold at the front desk for 1 week. If no one claims the item after one week, the item will be donated or disposed of. The Silicon Valley campus is not liable for any lost items.

**Library Resources**

- Northeastern University Library
  - Northeastern University Online Library: [www.library.northeastern.edu](http://www.library.northeastern.edu)
  - Gateway for Silicon Valley students: [http://library.northeastern.edu/gateways/silicon-valley-students](http://library.northeastern.edu/gateways/silicon-valley-students)
- Local Resources
  - San Jose Public Library (SJPL): [www.sjpl.org](http://www.sjpl.org)
  - Santa Clara County Library District (SCCL): [www.sccl.org](http://www.sccl.org)
Parking and Public Transportation

Campus Parking

The Silicon Valley campus shares a parking lot with Renesas. The main parking lot located on 6024 Silver Creek Valley Rd (between Piercy Rd and Fontanoso Way) is free and open to Northeastern visitors, students, faculty, and staff. Students, faculty and staff members with access badges must not park in the “Visitors Only” spaces. Designated parking for access badge holders is located to the right of the main parking entrance.
Any parking past the gate and around the bend is for Renesas employees and Northeastern access badge holders.
Public Transportation

The Santa Clara Valley Transportation Authority (VTA) provides bus and light rail services locally, while the Altamont Corridor Express (ACE), Amtrak, Bay Area Rapid Transit (BART), and Caltrain offer transportation throughout the greater Bay Area region and Northern California.

- Santa Clara Valley Transportation Authority (VTA): [www.vta.org](http://www.vta.org)
- Altamont Corridor Express (ACE): [www.acerail.com](http://www.acerail.com)
- Amtrak: [www.amtrak.com](http://www.amtrak.com)
- Bay Area Rapid Transit (BART): [www.bart.gov](http://www.bart.gov)
- Caltrain: [www.caltrain.com](http://www.caltrain.com)

Be sure to get your [Clipper Card](http://www.clippercard.com) for all-in-one Bay Area transit!
Important Northeastern University Resources

**Academic Calendar**
To access past, current and future academic calendars, please visit registrar.northeastern.edu/group/calendar.

**Graduate Student Financial Services**
For information about financial aid for graduate students, please visit studentfinance.northeastern.edu/applying-for-aid/graduate.

For information on Billing and payments, please visit studentfinance.northeastern.edu/billing-payments.

To find your financial aid counselor, use the Counselor Lookup Tool: studentfinance.northeastern.edu/contact-us/counselor-lookup.

If you have any general questions about your financial aid or student billing account, contact the respective office during operating hours: Mon-Thur 8:30 a.m. – 7:00 p.m. EST (5:30 a.m. – 4:00 p.m. PST); Fri 8:30am - 5:00pm EST (5:30 a.m. – 2:00 p.m. PST).

- Financial Aid: sfs@northeastern.edu | 617.373.3190
- Billing and Payments: studentaccounts@northeastern.edu | 617.373.2270

**Information Technology Services (ITS)**
To access the ITS website, please visit its.northeastern.edu.
To access the ITS Quick Start Guide for Students, please click its.northeastern.edu/get-started/students.

**International Student Services**
To visit the Office of Global Services website, please visit international.northeastern.edu/ogs.

If you have any questions about any international student-related questions, please first contact Giscard Dimanche (Office of Global Studies Advisor) at g.dimanche@northeastern.edu.

**Official Bookstore**
To visit the Official Northeastern University Bookstore website, please visit www.northeastern.bncollege.com.

**Disability Resource Center**
To visit the Disability Resource Center website, please visit www.northeastern.edu/drc.
Office of Student Conduct and Conflict Resolution (OSCCR)
To visit the OSCCR website, please visit **[www.northeastern.edu/osccr](http://www.northeastern.edu/osccr)**.

Office of Gender Equity and Compliance
To visit Northeastern University’s Title IX website, please visit: **[www.northeastern.edu/titleix](http://www.northeastern.edu/titleix)**.
To learn more about Title IX Resources for Silicon Valley campus, please visit **[...resources/silicon-valley-campus-resources](http://...resources/silicon-valley-campus-resources)**.
Emergency Information & Procedures

Important Local Emergency Numbers

For Non-Emergencies and General Public Safety: Please dial 3-1-1 or 408.277.8900

For On-campus Security Concerns and IDT Front Desk: Please dial 408.284.8200

For Police, Fire, and Medical Emergencies: Please dial 9-1-1* or 408.277.3911

- This number is intended for life-threatening emergencies. Calling this number for any other purpose may be considered a crime.

On-Campus Safety Guidelines

In the event of an emergency, it is important that Northeastern staff members and Renesas building security officers easily identify you and assist you to safety.

Please make sure to follow these guidelines at all times:

1. Always have your campus access badge on you and visible.
   a. If you lose your badge, inform the front desk immediately so your badge can be deactivated.

2. Always have your Husky Card with you. It serves as your official student identification.

3. If you notice anything or anyone suspicious on our campus, please report it to the front desk or a Northeastern staff and faculty member immediately.

If you are unable to reach the front desk, a staff member, or a faculty member, please dial 408.284.8200 for the Renesas Front Desk. Identify yourself as a Northeastern student and state your security concern.

Floor or Building Evacuation

1. The fire alarm horns/strobe lights and/or an announcement on the overhead paging system will alert all individuals in affected areas to evacuate the facility.
2. Stay calm. Take your personal belongings closest to you.

3. Proceed quickly to exit the building via the main entrance doors.

4. Please assemble at Evacuation Point #21 indicated in the map below (visual: grassy field area across from the main entrance parking lot).

5. Remain in evacuation assembly point until you are given further instructions by campus staff, IDT security and/or emergency personnel.

NOTE: Extinguishers are located throughout the campus. Identify locations of extinguishers in advance.
Medical Emergencies and Natural Disasters

1. In the event of a medical emergency (for yourself or a colleague in distress):
   • Call 9-1-1 and provide the following information.
     o Type of emergency (bleeding, shortness of breath, unconscious, etc.)
     o Location
     o Your phone number if they need to call you back
     o Stay on the line until they hang up
   • Alert a staff member immediately.
   • Do not move the victim.
   • First-Aid cabinet as well as automated external defibrillator (AED) are installed in the back of the campus near the printers.

2. In the event of an earthquake:
   • Move away from the building perimeter and exterior glass.
   • Take cover and hold in inner core areas of your floor.
   • Under no circumstances should you leave the building until directed by a staff member.

3. In the event of severe weather:
   • For campus closures due to severe weather conditions, students are alerted via the NU ALERT system.

NOTE: Please ensure your mobile phone is registered with Northeastern University to receive emergency text messages. Students can change or update their contact information by logging into their myNortheastern account.

For more information on emergency preparedness, visit the City of San Jose’s Office of Emergency Services webpage: [www.sanjoseca.gov/emergencyservices](http://www.sanjoseca.gov/emergencyservices)
Nearby Medical & Behavioral Health Facilities and Comprehensive Community Resources

**Medical Facilities**

**Good Samaritan Hospital**  
2425 Samaritan Dr, San Jose, CA 95124  
goodsamsanjose.com | 408.559.2011

**Regional Medical Center of San Jose**  
225 North Jackson Ave, San Jose, CA 95116  
regionalmedicalsanjose.com | 408.259.5000

**Santa Clara Valley Medical Center**  
751 South Bascom Ave, San Jose, CA 95128  
scvmc.org | 408.885.5000

**Behavioral Health Facilities**

**Good Samaritan Hospital: Behavioral Health**  
2425 Samaritan Dr, San Jose, CA 95124  
goodsamsanjose.com | 408.559.2000

**NAMI Santa Clara County**  
1150 South Bascom Ave, Suite 24, San Jose, CA 95128  
namisantaclara.org | 408.453.0400 (option 1)

**San Jose Behavioral Health Hospital**  
455 Silicon Valley Blvd, San Jose, CA 95138  
sanjosebh.com | 877.801.5455

**Comprehensive Community Resources**

**YWCA Silicon Valley**  
Linda Haskell Empowerment Center, 375 South Third Street, San Jose CA 95112  
ywca-sv.org | 24-hour Sexual Assault & Domestic Violence Support Line: 800.572.2782

**Next Door Solutions to Domestic Violence**  
234 E. Gish Road, Suite 200, San Jose, CA 95112  
nextdoor.org | 408.501.7550 | 24-hour Domestic Violence Support Line: 408.279.2962
Neighborhood Information

Silicon Valley Campus
6024 Silver Creek Valley Rd, San Jose, CA 95138
Located in the Edenvale neighborhood of South San Jose.
Front Desk contact info: 408.229.2292 | siliconvalley@northeastern.edu

Local Resources & Vendors

- Visit San Jose: www.sanjose.org/activities | www.sanjose.org/events
- Visit Silicon Valley: www.visitcalifornia.com/destination/spotlight-silicon-valley
- Discover San Jose: www.sanjose.com

Transportation

The Silicon Valley campus is located in the city of San Jose. San Jose is easily accessible from several major freeways, including Highway 101 (US 101), Interstate 280 (I-280), Interstate 680 (I-680), and Interstate 880 (I-880).

The Mineta San Jose International Airport (airport code: SJC) is the primary airport in the Silicon Valley and the closest to our campus, with both domestic and international flights. Located approximately 13 miles from Northeastern University - Silicon Valley, various public transportation systems, taxis, and rideshare services serve the airport. Visit SJC Ground Transportation website for more information.

The largest airport in the Bay Area region is the San Francisco International Airport (airport code: SFO), serving more international flights than SJC. Located approximately 50 miles from our campus, we recommend the following steps to travel from SFO to San Jose.

1. Take the BART from the SFO BART Station to the Millbrae BART Station, which is located within the Millbrae Transit Center.
2. From the Millbrae Transit Center, take Caltrain to the San Jose Diridon station, which is located in the heart of San Jose.
3. To arrive closest to the Silicon Valley campus, continue to take Caltrain to the Blossom Hill station.
   o Please note that the Blossom Hill station is only available for weekday commute-hour service between the San Jose Diridon station and the Gilroy station. Review the departime times for northbound and southbound trips here.
4. Request a rideshare (e.g. Lyft, Uber, etc.) for the remaining six miles to campus.
Local Restaurants

The Silicon Valley campus has a café on site open for breakfast and lunch. Additionally, there are a few nearby restaurants a walk away and a bustling plaza of restaurants and shops a quick 5-minute drive away.

A Walk Away

5978 Silver Creek Valley Rd
- *Niji Sushi and Ramen* | [www.nijisushiramen.com](http://www.nijisushiramen.com)
- *Julio’s Fresh Mex* | [www.juliosfreshmex.com](http://www.juliosfreshmex.com)
- *Genuine Heros* | [www.genuineheros.com](http://www.genuineheros.com)

A Drive Away

Monterey Plaza | 5508 Monterey Hwy
- Quick Food: McDonald’s, Taco Bell, Little Caesars Pizza, Subway, Jade China Restaurant, Cheese Steak Shop
- Casual Restaurants: Holder’s Country Inn, Barrio Fiesta Restaurant
- Supermarket: FoodMaxx
- Necessities: Dollar Tree, The UPS Store

Coffee/Tea/Snacks

- *Katea* | 5700 Village Oaks
- *Sonny’s Café* | 5643 Cottle Rd
- *Starbucks* | 5805 Silver Creek Valley Pl (9 min walk) and 5670 Cottle Rd

Quick Food

- *Chipotle Mexican Grill* | 5670 Cottle Rd
- *Five Guys* | 5660 Cottle Rd
- *Panda Express* | 5720 Cottle Rd
- *Panera Bread* | 5720 Cottle Rd
- *Pizza Hut* | 5689 Cottle Rd
- *Poki Bowl* | 5700 Village Oaks Dr
- *The Don’s Deli* | 5700 Village Oaks Dr
- *Wingstop* | 5730 Cottle Rd

Casual Restaurants

- *Applebee’s Neighborhood Grill & Bar* | 5690 Cottle Rd
- *Bill’s Café* | 5631 Cottle Rd
- *Castillo’s Mexican Restaurant* | 5639 Cottle Rd
- *China Delight* | 5813 Cottle Rd
- *Emperor of India* | 5825 Cottle Rd
- *MOD Pizza* | 5670 Cottle Rd
- *Senro Sushi* | 5730 Cottle Rd
Necessities
- Target | 5630 Cottle Rd
- Safeway | 5760 Cottle Rd
- FedEx | 5730 Cottle Rd
- Bank of America | 5710 Cottle Rd
- Chase Bank | 5640 Cottle Rd
- Wells Fargo Bank | 130 Blossom Hill Rd

NOTE: Please check local listings for hours of operation.

Student Discounts
Your Husky Card (student ID) can save you money!

Many retailers, restaurants, and other establishments offer student discounts when you show your student ID including the places listed below. Remember, it never hurts to ask your favorite places if they offer a student discount!

Technology
There are some great deals in the technology sector for students. Make sure to check out their websites or visit company stores for more information.

- Apple Store for Education provides special education pricing on their products as well as software.
- Amazon offers free six months of Two-Day shipping and half-off subscription to Prime. Prime includes free access to streaming movies and TV shows and allows free borrowing of Kindle books. (Prime is usually around $80 a year.)
- Microsoft has a 10% discount on the Surface, software and accessories, and large discounts on PCs.

Entertainment
- Bank of America cardholders offer one free general admission ticket on the first full weekend of every month for the San Jose Museum of Art and The Tech Museum of Innovation.
- Opera San Jose has discount student tickets at $10 (normally $55-$175). View their instructions first before purchasing: www.operasj.org/buy-tickets/student-tickets.
- ComedySportz San Jose has discount student tickets at $12 (normally $15).
- AMC Theatres offers discounted student tickets every Thursday.
- Cinemark Theaters offer discounted student tickets. Must show a valid Student ID at the box office. Discount days and times vary at each location so contact the theatre box office for more information.
Final Thoughts

It is the goal of Northeastern University - Silicon Valley to serve our students in a positive and productive manner while providing you with meaningful academic and professional support.

We welcome your input, feedback, and suggestions for how we can provide an outstanding educational experience for all students. A few times throughout the year, the Campus will send a brief 3-5 question survey through your student email. Your input is extremely valuable and helps the staff and faculty ensure continued growth of our resources and services to best fit your needs.

Always feel free to provide feedback to the Regional Dean & CEO or the Director of Student Services. We look forward to collaborative, creative relationships with each of you.