



Northeastern

Dear student,

Northeastern University, in an effort to strengthen the Husky Card infrastructure, will be upgrading its servers and moving to a newer version of CS Gold (the system used by the Husky Card) over three days from **March 3-5**. This will impact the usability of your Husky Card at certain vendor locations (please see below).

| Husky Card Service | Availability During Outage |
|----------------------------|--|
| NU Dining Facilities | Available |
| Academic Building access | Available |
| Residence Hall access | Available |
| Pharos Printers | Available |
| Gym Access | Available |
| Library Access | Available |
| Printing Services | Available |
| Athletic Events | Available |
| Student Advantage | Available |
| Parking | Available (No new passes to be issued) |
| On-Campus dining vendors | CSC and Rebecca's Locations only |
| Bookstore | Cash / Credit Only |
| Off-campus vendors | Cash / Credit Only |
| Off-campus dining vendors | Cash / Credit Only |
| Vending Machines | Cash only |
| On-Campus Laundry | Cash Only |
| Adding funds to Husky Card | Not Available |
| Replacement Husky Cards | Not Available |
| Adding meal plans | Not Available |

We have targeted this time frame for the start of Spring Break, when we expect the least amount of impact for the University community and our vendors.

Thank you for your patience during this critical system upgrade. If you have questions or concerns, please contact us at 617-373-2300 or via e-mail at emmealplan@neu.edu.