

## PARENT AND FAMILY SERVICES

The Office of Parent Programs and Services serves as a resource to parents and families of Northeastern University students. Through active participation in internal and external University events and programs, this office outlines its services and programs and begins to develop a relationship with the NU parent and family population. Ongoing newsletters and programs keep parents and family members connected to the University and informed of deadlines, events, and services. The office also maintains the Parent Portal, which is a resource for news, dates, and important information related to the student's experience. With permission of the student, parents may create an account by visiting the myNEU Web Portal ([www.myneu.neu.edu](http://www.myneu.neu.edu)). During the academic year, parents and family members are invited to contact the office as they seek information or assistance in addressing concerns related to their student's enrollment.

Contact the Office of Parent Programs toll-free at 800.696.6516, or visit [www.northeastern.edu/parents](http://www.northeastern.edu/parents) for more information.