Newton Emergency Housing Assistance Program 52-21 Participant Feedback 1/25 - 1/26/2021

| Respondent | Comments |
|------------|---|
| N | The program helped me so much and I'm highly appreciative of this help |
| А | We would like to thank all of you for what you have done and making this program available to the people in need. It has been a truly life saving program for us. |
| J | Thank you for the help provided and for extending the help to pay rent. It has helped us a lot because in this time of pandemic I have had little work and it has been fundamental to guarantee a roof for my family. |
| A | Without the Emergency Housing Assistance Program, I would have been forced to move. I am grateful to the City of Newton for their support. Through this program I kept my apartment and continue to focus my energy on the transition of building a new career. |
| Р | The Newton Emergency Housing Assistance Program has been completely invaluable for me and my family. Thanks to everyone involved in the setting up and continuation of this program, |
| Р | It has helped me tremendously! I'm so appreciative as I got laid off from a good job due to covid, I'm single and living in Newton is so expensive (along with other bills and responsibilities) If they added another 1 million it would be a blessing! |
| В | The covid assistance program has helped me out during a time when for the first time in my life I was left jobless and had ZERO income. I am grateful for everyone who has helped with the program you have saved me in more ways than one and more that you will ever know. |
| N | Yes was very much helpful. |
| А | Yes! The Housing Emergency Assistance has been greatly helpful. The Emergency Housing Assistance is a great way to relieve some of our financial burdens. I do hope to get it extended otherwise we will struggle financially more than ever. |
| M | The program was a life-saver for me! I am a special education aide and was planning to work in the summer session at my school and do some childcare, but those options were not possible due to Covid-19. I do not get a paycheck during the months of July and August so I have no idea what I would have done without the fund. I am so grateful to have had that support. |
| А | The Emergency Program has helped tremendously!! The stress of paying rent has weighed heavily since the beginning of the pandemic. The aid of program has alleviated some of the crushing effects of trying to keep up. |
| D | The Newton Emergency Housing Program has helped my family so much through these difficult times. We were facing homelessness. Thank you for your help. |
| А | If you are the entity that is providing rent assistance, then it has been extremely helpful to me during this time. My rent assistance ends in March 2021 but my need will persist for some time as I do not know how I will be able to get back on my feet after this financially devastating pandemic. |

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| J | The Emergency Housing Program is very helpful. It has been our lifeline in these times, because millions of people have lost their jobs and income due to the pandemic. We are two of them. Therefore, my wife and I are so grateful for your helping. |
| B & A | First let me thank you, your staff, as well as the City of Newton for implementing this program. This program has been a Godsend in these troubled and uncertain times. Thanks to you, your staff, and everyone involved with the implementation of this life saving program. God Bless you all! |
| Р | This program was unbelievably helpful to me and has taken some pressure off in the short term while I now focus 100% of my time in my job search. I want to again thank everyone at Metro West Collaborative and the City of Newton for making all this possible the help is sincerely appreciated and wont ever be forgotten. |
| L | All these months that the City of Newton has been helping my family has given us the dignity to continue our life in an honorable way, being able to pay our bills with dignity, Thank you so much for everything!! |
| Α | This housing assistance program supported us going through a hard time. We really appreciate the strong support from our community. |
| А | The rental assistance helped us tremendously. We were able to have the rest of our income go toward food for our family of 5 and pay electricity and gas bills. |
| А | The Newton Emergency Housing Assistance Program has been extremely helpful. Without it, things would be much more difficult financially. |
| В | It has been a huge help that I would definitely apply for again. |
| G | Yes, absolutely. The program has helped a lot to support my young family of five. |
| R | Yes the emergency fund has really helped and allowed me to be able to keep my apartment during this pandemic |
| А | Yes, Emergency Program definitely helped us to pay for rent. |
| L | I am a small business owner of a woman's Consignment Boutique which has been significantly affected financially as a result of Covid. I would be forever grateful to the town of Newton if this program was extended. Without this program, I do not know where I would be today. |
| М | Yes, you have helped us and we are very grateful |
| А | This assistance has helped me more than I could ever tell you! |
| E | Yes it has helped tremendously. Due to medical issues, I could benefit from more assistance . |
| А | Given that I lost my job because of COVID 19, I feared that I would not be able to pay my rent and would become homeless. Fortunately, Emergency Housing Assistance has saved me from this worry and I am so grateful! |

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| А | Yes they are helping my family a lot and I am very thankful for that because my job it's not the same anymore. If they offer more help it will be appreciated! |
| S | The Emergency Assistance was very very helpful to my family and many thanks to everyone for supporting us during this tough financial and moral period. |
| E | This program has helped me and my family so much during this pandemic. I work in a hotel restaurant that has been closed since March with no reopening in sight. I am so grateful to my hometown of Newton for all of the assistance that has been provided to keep us in our home raising our children. |
| J | This program has been a total lifesaver for my family . With out it we would have been in dire financial difficulty. We so appreciate it and would love if it was extended as our circumstances haven't changed . |
| Т | It is hard to overstate how much the rental Assistance program has helped us. We have two children, one in NPS, and had we not gotten these funds, we would have had to consider moving elsewhere. This has been our lifesaver. |
| L | Newton's Emergency Housing Assistance Program has been a life-saver! Without the Newton Housing Assistance Program, I did not have the funds for our monthly rent. We would have been homeless. No doubt. |
| В | The housing assistance has helped me tremendously. I am truly grateful that this wonderful city is always willing to help those in need . Extending this rental assistance will be extremely grateful and most appreciated |
| D | I don't know how to say in words to express my gratitude for the help from this program and the City of Newton. Thank you for having me in this program, it really means a lot. The program has helped me a lot in this COVID 19 period. |
| А | My family is very grateful for the city of Newton, and Metro West Development rent assistance program. It would be very helpful if the Metro West considers extending the assistance for another month or two, because we are still struggling to pay the rent. Thanks for your support and consideration under this unusual circumstance. |
| Α | The program helped us enormously at the time! |
| E | Thank you so so much from the bottom of my heart this program helped me so much during this Pandemic. |
| N | As a single mom, I am eternally grateful for all your help! Warm thanks to the whole staff of the city of Newton! |
| J | For me it has been a great help during these difficult times that we are living. I am a children's teacher in a Child care center, [but] my working hours are no longer constant. I don't know what would have happened to me without your help during this pandemic. |

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| D | Yes the program has been extremely beneficial to me. I lost my job last summer due to COVID. It would have been very difficult to keep up with my monthly rent payments of \$1750/mo. without it. |
| Α | Yes it's Help me a lot. And thank you so much for your help. |
| А | The program has helped us tremendously. When my wife lost her job due to COVID-19, we seriously discussed how to end our current lease early and move to a cheaper neighborhood. I sincerely thank you for the city's hard work. |
| М | First off ,I want to say Thank You from me and my family .We appreciate all you guys have done for us with the help of paying a portion of our rent ,which has helped me catch up on my other bills and to make sure that there is food for me and my family to eat.again Thank You Again from the bottom of our hearts |
| S | This program has been invaluable, because it has enabled us to stay in our home, and I honestly don't know how we would have been able to do it otherwise. We would be extremely grateful to be able to continue with any assistance that is available, because my job is still being so severely impacted. |
| К | I would like to express my gratitude to the Newton Emergency Housing Program for all the financial help they have provided me and my son throughout the COVID-19 pandemic. I am a single mother andwithout the financial help I received from Newton Emergency Housing Program I would be struggling to keep a roof for my son. Blessings to all the people involved in the program. |
| К | I was lucky to be accepted by the Newton Assistant Program. It was a big help because I was able to pay my rent. I'm very thankful to all the people who are part of this program, who genuinely want to help the ones in need. |
| R | It helped me greatly! If you are considering extending the help it will help us stay safe, warm with roof over our heads. in the same neighborhood of my daughter's school and support system. It will get better, I know but your help has been a life saver for me in this tough time. |
| W | The emergency fund has allowed me to continue to reside in my current residence with my daughter who is currently on a 504 for her multiple disabilities and would suffer greatly if we would need to relocate our residence. I would be grateful to receive any continued rental support the city is able to provide for my daughter and I as I do not have help from any other resources. |
| А | We are so grateful for the emergency housing program, it has been helping us through a very difficult time. Only my husband is working right now after almost 4 months without working. I'm still unemployed, so if the assistance is extended we would appreciate so much! We don't get any benefits other than the housing assistance. We are a family of 4. |

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| K | Yes absolutely the program helped. The assistance helped to keep up to date with other expenses that needed paid. |
| R | Thank you for your assistance. It was a great help when my wife and kids most needed it. From our personal experience, I strongly recommend continuing the program. Fortunately I won't be a user this time as I was able to find a job. |
| М | To whom it may concern, your organization saved the life of my family and we appreciate what you have done for us, we never asked for any state or federal aid before but at times like this with the loss of jobs we were going to be evicted until your organization intervened to help with financial support. |
| L | The Emergency program made it possible for me to stay in my home while COVID was on the rise and I was unemployed. The program was a blessing and I am very, very grateful. I am now employed, but hope that you will extend the program to others in need. |
| А | First let me start by saying thank you. Without the Emergency Rental Assistance Program, we could not have survived through the last 6 months. Please consider extending the program. I am sure I am but one of many who have been blessed by the generosity of this program. |
| Р | The program is helping me a lot. During the pandemic my working hours have been reduced, in addition to the child support that I should receive for my daughter, I am not receiving it. I am a single mother and I have very low income. Thank you very much for all the help, I hope I can continue to receive it. |
| J | The program has been extremely helpful to us. Our income decreased due to covid and having this help allowed us to pay for rent. We are very thankful and if this help would extend for some more time more. It would be a great relief. |
| A | The Newton Emergency Housing Assistance Program has been such a saving grace to me. I care for my 7 year old grandson and need to maintain a home for my son who is a deployed marine. Without the Housing Assistance Program NONE of this would have been possible! I am beyond grateful and humbled. |
| K | The program helped me IMMENSELY!! This program was essential to our being able to continue to pay the rent while I did an intensive job search (which was ultimately successfulI just started at a new full-time job January 4th). I really, really appreciate the kindness and foresight that went into creating this program and made me feel that I was a valued resident of my community and someone who should stay here, even though my income had fallen and I might easily have thought I could no longer afford Newton. Thank you and blessings to everyone who was involved in creating this needed program. |
| М | The housing assistance program has helped me during these uncertain times bringing peace of mind knowing that my family would not have to worry about possible eviction in addition to the worries surrounding Covid |

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|------------|---|
| J | Without the program I would have had given up my apartment and leave Newton where I have lived and raised my family for the past 20 years. This program allows us to stay in a great community that my children and I love and call home. |
| С | I was so greatly thank full because due to the Newton emergency housing assistance program help me and my kids a lot keeping safe and warm under in are home during COVID -19 |
| К | The emergency housing assistance has helped me tremendously, as a single mother I need to be home with my son during this time. The emergency pandemic housing assistance has given me a piece of mind with out having to go into more debt or miss payments on my current bills. |

| Other responses | |
|-----------------|---|
| 1 | Interested and would apply for program |
| 1 | Has applied and is waiting for a response |
| 2 | The program did not help because the households did not qualify. |
| 1 | The program did not help because the household did not qualify. Applicant |
| | is appealing (or wants to) because family still needs assistance. |
| 1 | Respondent says she applied but never heard back. |
| | Says the program did not help, but response seems to pertain to Newton |
| 1 | Housing Authority placement and not the rental assistance program. |