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## Message from the Dean



As we move deeper into the Spring term, I can sense the pace and intensity of this time of year for faculty and students, starting with what's in my email inbox and the conversations I'm having in the hallways.

Your ambitious efforts for our students are bearing fruit - I am getting almost daily notes or having conversations about the success of our students and alumni,

from two earning Fulbrights to another being named president of a local college. These successes are yours. I know from many conversations over the months and years how devoted you are, and the joy you take in these accomplishments, as well as those less celebrated, but just as important.

This College was formed with the notion that all modalities of learning are important, so it is rewarding to see us succeeding across all of these modalities. Our faculty who teach in the physical classroom are equal to our faculty who teach fully online. We celebrate hybrid learning and are enthusiastic about taking the Northeastern style of teaching to other regions of the United States and abroad. Throughout my career, I have championed adult education, distance education and international education. As dean, I will continue to ensure that all teaching modalities are valued equally and celebrated for their respective strengths.

I want to remind those of you who are eligible to vote in the National Labor Relations Board (NLRB) election regarding unionization that the NLRB will be mailing ballots to your home on Friday, April 25. This election is important because it requires you to make a fundamental decision about your relationship with the College of Professional Studies and the university. The decision is yours to make. I encourage all eligible voters to make their voices heard by completing their ballots and returning them to the NLRB by May 14.

As always, if you have questions or would like to discuss this, I would like to hear from you. Please contact me at [cpsdean@neu.edu](mailto:cpsdean@neu.edu).

Sincerely,



John LaBrie  
Dean

## University Teaching Award to Tova Olson Sanders

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Northeastern recognized Tova Olson Sanders with the [Excellence in Teaching Award](#) at the recent Academic Honors Convocation; Sanders was one of two recipients for the 2013-2014 academic year.

A member of the Graduate Education faculty and leader of the [Organizational Leadership Studies](#) concentration, Sanders' talents were described this way: "She provides exceptionally well-organized and rigorous courses in online formats to graduate students who are working professionals, making deft use of technology to provide extensive feedback. Students praise the organization of her courses for truly scaffolding their learning, especially important in online formats."

Read more about the Excellence in Teaching [selection criteria](#) and the [Academic Honors Convocation](#).

## Faculty Member's Cancer Battle Inspires Book

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CA and Cade Tolchinsky. Source: Plantation Town Times

[Sports Leadership](#) faculty member, CA Tolchinsky, recently co-

authored *'Dear Cancer, You Messed with the Wrong Mom'* with her son, Cade Tolchinsky, as a result of the difficult questions and conversations that followed her diagnosis of breast cancer. *Plantation Town Times*, a Florida based sports community magazine, featured Tolchinsky and her son in "[Mom's Cancer Fight Prompts Plantation Youngster to Co-Author Book](#)." The book is described as "a factual, yet easy-to-read conversation between mother and son, where Cade asks the questions that were troubling him, while giving his mom a chance to respond."

Tolchinsky has leveraged the success of her book and her experience as an educator to speak at several elementary schools about the importance of expressing feelings through writing and use of a journal. She has also been able to integrate her book with her passion for sports through several book signings at various universities and elementary schools, including her most recent appearance at Nova Southeastern University for the Baseball "Take a Bite out of Cancer" Shark Nights event, on April 11, 2014.

Through the book's [website](#), Tolchinsky's daughter Bryn began a blog in an effort to update their friends, family, and fans on Tolchinsky's condition. The blog chronicles her journey to recovery, with contributions from Bryn, Cade, her husband, Larry, and Tolchinsky herself. The book can be purchased on [Amazon](#), with proceeds going to the Memorial Hospital Breast Cancer Services in Hollywood, FL, where Tolchinsky received treatment.

## Langdon Clough Named to Rhode Island State Advisory Board of Federal Civil Rights Commission

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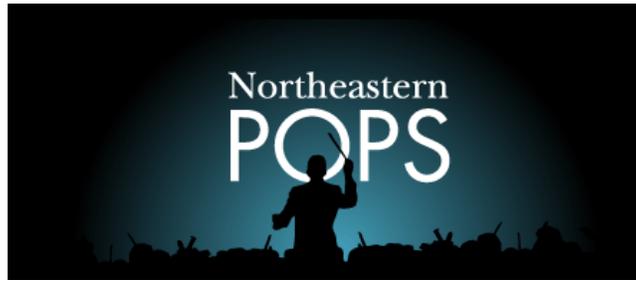
Congratulations to faculty member Langdon Clough who was selected by the [United States Commission on Civil Rights](#) to serve a two-year appointment on the Rhode Island State Advisory Board. Each State Advisory Board is charged with providing research on issues and advice on policies to the commission. As noted on the U.S. Commission on Civil Rights website,

"The members assist the Commission with its fact-finding, investigative, and information dissemination functions."

With a professional background in environmental protection, municipal and regional planning, affordable housing and education, Clough has worked in fields involving public policy and civil rights. Clough has been an instructor at Northeastern for over 15 years and is currently teaching undergraduate courses in Earth and Environmental Sciences.

## Celebrate with a POP

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The world renowned [Boston POPS](#) orchestra, conducted by Keith Lockhart, and Grammy Award winning band Train will take the stage for one night to present [Northeastern POPS](#). On Thursday, May 1, Matthews Arena will welcome all Northeastern staff, students, alumni, family, and friends to enjoy a night of amazing music and excellent company as part of the annual university commencement weekend. Over 20 sponsors, including Barnes and Noble, Bank of America, and Coca-Cola have contributed to make this night a success. Seats are limited and tickets are sold on a first-come, first-serve basis. Five dollars of your total registration fee will benefit [The Northeastern Fund](#).

For information about tickets, please contact Krista Landry at 617.373.8529 or [k.landry@neu.edu](mailto:k.landry@neu.edu). For information on sponsorship opportunities related to the concert, contact Molly Cole at 617.373.3187 or [a.cole@neu.edu](mailto:a.cole@neu.edu).

## Discovering New Ways to Measure Healthcare Performance

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Many of the success factors in healthcare are intangible and resist easy quantification. For Dr. Francesca Grippa, lead faculty in the [Bachelor of Science in Management](#) program, some of the more challenging questions revolve around the effectiveness of clinical care teams and the

creation of intellectual capital in hospital settings.

Last summer, Dr. Grippa presented her latest findings on the subject at a workshop at the University of Pisa in Italy. The presentation discussed research she conducted with two colleagues, which will be published this year by the peer-reviewed *Management Control Journal*.

Dr. Grippa's team has sought to address two primary questions: how to measure the effectiveness of clinical care teams; and what are the metrics and predictors of successful creation of intellectual capital in pediatric clinical care teams? The answers to these questions are helping them develop an integrated framework that extends the current models of intellectual capital so that they can be applied to health care interdisciplinary teams.

The topic is an important one because interdisciplinary teamwork is widely advocated as a preferred way to organize delivery of care, and has been shown to result in shorter patient stays and higher perceived quality of care.

Based on Dr. Grippa's study of clinical care teams working with chronically ill children in a Boston research hospital, the research seeks a framework that enables the optimization of outcomes, experience and value for children with complex and chronic health conditions.

## Newbury College Names Northeastern Student as New President

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After a four month search for a candidate to build upon and communicate its mission and vision, [Doctor of Law and Policy](#) (DLP) student, Joseph L. Chillo has been named the fifth president of Newbury College in Brookline, MA. Chillo will take office on June 1st, succeeding retiring president Hannah M. McCarthy. Newbury College notes in its [announcement press release](#) that Chillo will "further define the College's role in providing a career-focused education that will meet the needs of the 21st century."

Newbury College's announcement noted that Chillo, as the former executive vice president, demonstrated exceptional leadership skills with contributions to student financial planning, enrollment, marketing, and much more. Chillo holds a Master's of Public Administration from Long Island University, College of Management, a B.A. from State University of New York Binghamton, and is currently on track to receive his Doctorate in Law and Policy from the College of Professional Studies in September.

Faculty Director of the Law and Policy program, Dan Urman, celebrates the success of his student stating, "The Doctor of Law and Policy program helps produce thought leaders in their fields, and Joe is a great example of this. We have watched Joe apply what he has learned in the classroom to his career, and vice versa."

Urman further notes this success "makes [Chillo] the fifth DLP alum to lead a college or university. It brought me great pleasure when Joe told me that he applied what he learned in his Law courses to his conversations with inside and outside counsel. He felt like he could speak more credibly about Law & Policy issues as they affect higher education."

## Faculty and Students RISE to the Occasion

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*From left: Francis Griffin, Becca Berkey, and Julie Miller*

[International Programs](#) faculty member and Service-Learning Coordinator, Julie Miller participated in the annual [Northeastern University Research, Innovation, and Scholarship Expo](#) (RISE) on Thursday, April 10, with College of Professional Studies Boston Based Pathway Programs Assistant Director, Francis Griffin, and Northeastern University Center of Community Service Associate Director and Service-Learning Coordinator, Becca Berkey. Together, the three presented "Coming to America: Examining Interplay and Impact of Service-Learning with ESOL Students through 'Global Experience'" a study exploring the American Classroom Program's Global Experience two pilot semesters, and addressing the question "How does participation in Global Experience, a social justice, service-learning course, impact international student development and learning?" Key findings from the study are expected to be published in several academic journals focused on service-learning and international student development.

In addition, three students, representing various degree programs, presented at RISE this year including [Corporate and Organizational Communications](#) graduate student Peng Zhang, who presented "Na+: the NGO spreads ideas for NGOs." Zhang presented his startup nongovernmental organization (NGO), Na+, as a branding communication institution, providing communication strategy, campaigning workshops, public interest design, and public relations services to other organizations.

[Doctor of Law and Policy](#), student Laurie Lenkel presented "The Law Governing Organ Donation; Legislating Altruism" exploring ways to increase the number of available transplant organs, including solutions that would fundamentally change the U.S. system of voluntary organ donation.

And, [Doctor of Education](#) student Catherine Rymsha presented her study "Can leadership be taught?: An evaluation of a health care provider's leadership development program" to answer the question "To what extent does a leadership program in the health care industry prepare managers with the competencies necessary to lead in that industry?"

## How Do We Respond to School Violence?

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"Sandy Hook, Columbine, Virginia Tech, Oak Creek, Jokela, Finland, Winnenden, Germany, Dunblane, Scotland, Rio de Janeiro, Brazil ... The partial list of sites of school shootings recalls painfully vivid, tragic events that present us with questions of how we might respond to the unending string of violence that continues to plague education," said Harvey Shapiro, faculty member in the [Department of Education](#), who is conducting research

on school shootings. His article, "Exposing and Deposing the Nexus: School Shootings and the Sovereign Exception," is slated for publication in *Philosophy of Education* in 2014.

Shapiro seeks to "respond to the recent growth both in the frequency of these disturbing, shattering events and in their lethality." He explains that "there is a pattern of relegating school shooters to the status of 'exceptions.' Our educational task then, involves exposing and deposing the language of non-responsibility and exceptionality when it comes to school violence and violence's other forms and contexts."

Shapiro delivered a paper on this topic at the national conference of the [American Educational Studies Association](#) (AESA) last year, and also presented at the national conference of the [Philosophy of Education Society](#) (PES) and the [American Educational Research Association](#) (AERA) conference. Additionally, he's working on editing a reference volume entitled, *Handbook on Violence in Education: Forms, Factors, and Preventions*.

Shapiro teaches courses on curriculum design and assessment, teaching history and social studies to middle and high school students, educational ethics, and Jewish studies.

## Global Leadership Graduate Publishes Guide for Organizations to Grow and Change

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[Global Leadership program](#) alumnus Dr. Sahab Sabri has co-authored a book dedicated to equipping professionals with the tools and knowledge required to implement critical change within their organization. *Organizational Development and Strategic Change* incorporates theoretical knowledge and practical application on topics such as organizational learning, technology, leadership roles, and management techniques. Dr. Sabri notes that the technology industry's demand for organizations to become "versatile, innovative, and adaptive to sudden changes" along with an interest in "organizational

development, learning culture, and change" are what inspired him to co-author the book.

Dr. Sabri earned two master's degrees from Northeastern University and Swinburne University of Technology, upon completing the Global Leadership program in 2008. Of his time spent at Northeastern and Swinburne University of Technology, Dr. Sabri notes "experienced, knowledgeable, and caring lecturers from diverse backgrounds broadened my insights on the role of a leader as a change agent, and inspired me to write a book chapter dedicated to leadership." Dr. Sabri is currently writing another book intended to offer leaders ways to improve subliminal cognition, and rejuvenate innovation and creativity, and is conducting a global study with his co-author to explore organizational development, learning culture and change. *'Organizational Development and Strategic Change'* is available through the [Amazon Kindle Store](#) and [Google Play Books](#).



## NU Online Update: Training Calendar

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Visit our training calendar for a look at our upcoming trainings-offered both here in Belvidere and virtual:

**Blackboard Collaborate:** Learn how to use Collaborate as a web conferencing tool using audio, video, whiteboard, and application sharing.

**Captioning with Camtasia Relay:** Learn about making your lectures accessible for all students by adding captions to Camtasia Relay.

**Grade Center Overview:** Join us for a webinar that discusses best practices for using the Grade Center efficiently.

**Video Everywhere:** Learn how to personalize your course using Video Everywhere. Record video using a webcam and post messages in discussion board forums or as a welcome announcement to students.

Learn more about trainings and register here:

<http://www.northeastern.edu/nuolirc/training-and-support>

## Rites of Passage, 2014 Edition

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### **College of Professional Studies Doctoral Hooding Ceremony**

Thursday, June 5

Ceremony start time: 10:30 AM  
Sheraton Boston Hotel (**New location**)  
Grand Ballroom, 2nd Floor  
39 Dalton Street  
Boston, MA 02199

### **College of Professional Studies Graduation Ceremony**

Friday, June 6, 9:00 - 11:30 AM

Matthews Arena  
238-262 St. Botolph Street  
Boston, MA 02115

We look forward to seeing all members of the faculty who have registered to march in the faculty procession of the graduation ceremony on June 6. Watch your email inbox in May for more details.

## **We Want to Hear from You!**

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What information would you like to receive in the next issue? We welcome all suggestions, and will do our best to incorporate your ideas into future communications. Thanks in advance for your input and support. To submit a note, send an email to [cpsnews@neu.edu](mailto:cpsnews@neu.edu).