

Orientation

Q: Will there be an orientation in England?

A: Yes. During the first few days of the program, participants will attend an orientation in England. The purpose of this orientation is to familiarize participants with the cultural norms of London, meet key staff members from FIE, and to receive important information about London.

Academics

Q: What courses will participants take in N.U.in England?

A: All participants will take the Global Experience course (in conjunction with service learning) to help participants reflect on the local culture and their experience abroad. Participants from colleges with more flexible curricula will have some choice in their selections. Participants from colleges with more rigid curricula will have limited choices in their curriculum. This is done to ensure that participants take courses that meet their degree requirements. To view sample N.U.in England course listings, please click [here](#).

Q: What support is available for participants with learning disabilities?

A: To receive disability-related academic accommodations, participants are required to provide documents that establish the special accommodations made for them at their home institution. Disability requests will be made on the FIE administrative form. This information is kept at FIE with the Administration and Academic Services Manager.

All participants who would like to request support services or special accommodations must register their requests to **both** FIE and Northeastern (in the spring) individually. More information on Northeastern's Disability Resource Center can be found [here](#).

Q: When do participants register for classes?

A: Participants will receive an email from N.U.in when their myNEU admitted student portal is open for course registration. To view a sample schedule for N.U.in England, please click [here](#). Participants will receive their finalized course schedules once they arrive on-site in August.

Q: Do participants need to bring a laptop?

A: Participants are encouraged to take full advantage of the Computer Lab and other FIE resources. The FIE Computer Lab with internet and e-mail access and is open 24 hours per day. Participants will have access to wireless internet in their rooms and all FIE buildings. However, there are limits on the allowable bandwidth per student, prohibiting the use of certain applications.

Q: Do participants need to buy textbooks?

A: Yes. There are several required books and articles that participants will need to purchase and/or print prior to departure. Participants will receive an email in mid-July detailing which books participants will need to purchase for their courses. Participants may purchase their books in the U.S. and take them to England, or they may purchase them from British websites such as www.amazon.com.uk and have them mailed to the participants' residence. Participants should plan to spend approximately \$160-240 on textbooks in England. Those who wish to have their books shipped must coordinate the package to arrive before August 15th. The shipping address is:

Metrogate House
3-7 Queens Gate Terrace
London
SW7 5P

All student mail will be sent to the Metrogate House where the Metrogate reception will sign for them.

Service-Learning

Q: What is service-learning like in England?

A: Generally N.U.in England participants will participate in a series of one-time events, together with other N.U.in participants. Service-learning opportunities in the past have included: working with the US/UK Fullbright Commission, offering support or participating in fundraising walks. Service-Learning opportunities will vary depending on availability.

Travel & Visas

Q: Will participants need a passport?

A: Yes. Participants should renew their passport as soon as possible if it is due to expire before June 2012. For information about how to apply for or renew a passport, please visit the Department of State's [website](#). As UK immigration regulations are subject to change, please consult your nearest UK consulate for passport questions.

Q: Will participants need a visa for England?

A: Yes. Participants will be applying for a Pre-Entry Clearance (PEC) through the British Consulate. Obtaining a PEC will cost around \$400 USD. The visa process can be time consuming as the UK visa requirements are strict. We recommend that participants apply for their visas **as soon as possible** to minimize complications. For more information about the visa process, please see [FIE's Visa Information Page](#). As UK immigration regulations are subject to change, please consult your nearest UK consulate for visa questions and up to date information.

PLEASE NOTE: Due to legal restrictions, N.U.in **cannot** provide advice on how to fill out visa paperwork. Please contact the British Consulate directly or refer to FIE's [London Visa Guide](#).

Q: What are the requirements for the visa?

A: All N.U.in participants will be required to complete a number of administrative forms that both Northeastern and FIE will use to generate any additional visa documents. We will notify participants when these forms are ready to be downloaded and completed. All N.U.in forms must be returned to the N.U.in office by **May 27, 2011**.

N.U.in England participants should follow FIE's visa guide to correctly apply for their student visas. For more information about the visa process, [FIE's Visa Information Page](#).

PLEASE NOTE: Due to legal restrictions, N.U.in **cannot** provide advice on how to fill out visa paperwork. Please contact the British Consulate directly or refer to FIE's [London Visa Guide](#).

Q: When do we receive an acceptance letter from FIE?

A: Participants will receive their acceptance letters from FIE once they have completed and returned the FIE administration form. FIE cannot release acceptance letters to participants without the information that is collected on the FIE administrative form.

PLEASE NOTE: Due to legal restrictions, N.U.in **cannot** provide advice on how to fill out visa paperwork. Please contact the British Consulate directly or refer to FIE's [London Visa Guide](#).

Q: Will N.U.in participants have excursions to places outside of London?

A: Yes! Participants will participate in N.U.in-sponsored excursions with other N.U.in England participants. The cost of these excursions is included in the N.U.in program fees. In the past, N.U.in England participants have traveled to Windsor, Canterbury, and Oxford in England as well as Edinburgh, Scotland.

Q: What is transportation like in London?

A: London relies heavily on its modern public transportation system, rather than using personal cars. N.U.in England participants will have a public transportation pass (the Oyster Card) included in their program fee. For information on public transportation in London please refer to FIE's transit guide at:

http://www.fie.org.uk/student_center/london_participants/travel/

Q: Is there a guide available for travel in and around the UK?

A: Yes! Download the travel guide for in and around the UK from FIE's London Student Center at:

http://www.fie.org.uk/student_center/london_participants/

Q: Who should participants contact for questions regarding the group flight?

A: For questions about travel arrangements, please contact Advantage Travel directly by phone at 315-471-2222 or 1-800-788-1980 (toll free). You may also contact Advantage Travel via their website www.advantagecny.com.

Additional Activities

Q: Will participants be able to join local student organizations while studying with FIE

A: Yes. Every student studying with FIE receives a student union membership to Imperial College and has full access to their 300+ clubs, special events, concerts and student restaurants, bars and cafes. For more information please visit: <http://www.imperialcollegeunion.org/>

Q: What kind of programs and activities will be arranged by N.U.in England staff?

A: The International Student Advisors, in conjunction with FIE staff, will plan weekly free or low-cost activities that appeal to a variety of interests. When participants arrive on-site in London, they will receive an activities calendar from the N.U.in England Site Director so that they can be informed about what is going on around London. In addition, participants will receive a periodic newsletter from FIE that announces upcoming events and activities.

Amenities & Accommodations

Q: How far is the academic facility from student housing?

A: All N.U.in England participants will be housed in FIE residences within walking distance of the academic facility, Foundation House.

Q: When do participants find out about roommates and housing assignments?

A: Participants receive their housing assignment via email, one month prior to arrival. Their roommate assignment is given on-site in London on arrival day.

Q: How are roommates selected?

A: Participants will fill out a roommate compatibility questionnaire prior to departure. FIE staff will then use this questionnaire to assign roommates.

Q: Can participants choose their own roommates?

A: No. N.U.in uses a roommate compatibility tool to assign roommates, but will not grant requests to live with specific individuals. We encourage participants to socialize and work with individuals who are different from themselves, and in some cases, this may also include a roommate. We encourage participants to communicate with their roommates about potential differences.

Q: What do participants need to pack for London?

A: N.U.in has created a [packing list](#) to aid student as they are preparing for departure.

Q: What are the accommodations like in London?

A: N.U.in participants will be staying in FIE student residences, all within 15 minutes walking distance from the Foundation House. Rooms are equipped with single beds, bunk beds, and wardrobes. FIE also provides participants with bed linens, pillows, and blankets. Participants must provide their own towels and bathmats. All housing options provide kitchens, dining areas and common rooms. There are also laundry facilities in Metrogate open for all participants to use. Participants are provided with televisions in every flat or bedroom, and as well as the common areas located in each building.

For detailed overviews of FIE’s housing options, visit their website [here](#).

Q: Will N.U.in England participants need electrical adaptors to use US appliances?

A: Yes. Participants will need voltage and plug adaptors in order for their appliances to function in England. Universal adaptors are recommended and can be purchased at any electronics store, such as Best Buy or Radio Shack.

Q: What are the safety features in place at the student residence?

A: FIE uses 24hr CCTV monitoring in all of their buildings. International Student Advisors from Northeastern, as well as Residence Life Supervisors from FIE will be living within the residences.

Q: Can participants receive mail at their residences?

A: Yes! Participants may receive mail at Metrogate where the Metrogate reception will sign for them.

Metrogate House
3-7 Queens Gate Terrace
London
SW7 5E

Please note that some packages will be reviewed by customs authorities in England. It is not uncommon for gifts, large amounts of food, electronics, or other items to be taxed before delivery

Q: Will participants have access to Internet, telephones and other amenities in their housing?

A: Participants in London will have wireless access in all FIE buildings, as well as a computer lab in the Metrogate house. FIE housing also features fully equipped kitchens, and coin-operated laundry in Metrogate and Manson Place. Participants have access to a phone and television either in their bedrooms or in common areas. There is a Games Room at Metrogate, which is available and open for all participants.

Finance

Q: How much should participants budget for additional expenses throughout the semester?

A: Participants should expect additional expenses for course textbooks, food and recreational activities such as going to the movies or museums. Most participants in London budget about \$130 USD per week for any additional expenses. Student expenditures will vary depending on shopping patterns and personal travel. Participants should discuss budgeting and limitations with their families prior to departure.

Q: What banking options are available while participants are in England?

A: Participants will not be able to open a UK bank account and should use their ATM cards to withdraw money. Prior to departure, participants should check with their bank for international ATM fees. Bank of America has a partnership with Barclays bank, which does not charge withdrawal fees.

Communication**Q: Do participants need a cell phone in England?**

A: All participants are required to have a cell phone while abroad with N.U.in. Participants may choose to have their American cell phones unlocked for use abroad. Please check with your cell phone provider about extra costs associated with international use. Local cell phone plans tend to be significantly cheaper than international plans from US providers. Participants without international phone plans will be able to purchase pre-paid phones once they arrive in London.

Health Services & Safety While Abroad**Q: What types of health services are available to N.U.in England participants?**

A: Participants have easy access to doctors and mental health care professionals. FIE's London Student Center offers guidance to participants looking for medical care. For information about health services available to N.U.in England participants, please visit FIE's London Student Center: Health and Safety page at http://www.fie.org.uk/student_center/london_participants/londonhealthsafety/. Participants may also contact FIE or N.U.in England staff for guidance with medical care.

Q: What kind of health insurance coverage will participants have in London? What does it cover?

A: Participants' medical insurance is provided by Endsleigh insurance. The cost of insurance is included as part of the N.U.in program fees. Participants will receive policy documents about their Endsleigh health insurance via email. Contact information for Endsleigh is listed below.

Endsleigh Insurance – Contact Information

24/7 Medical Helpline for medical care in the UK: +44 845 271 4472

Medical Claims: (0) 203 0609671

General Claims: (0) 870 241 3070

General Claims outside the UK: +44 124 286 6616

Q: What should participants do in case of a medical emergency?

A: Participants are covered by insurance. The addresses of the nearest hospital and doctor are listed below. Participants automatically have membership to [International SOS](#) which can provide medical advice and help participants find appropriate medical facilities in any country. Participants may also notify N.U.in England or staff at the host institution regarding medical emergencies.

Medical Facilities

Chelsea & Westminster Hospital

Address: Chelsea and Westminster Hospital, 369 Fulham Road London, SW10 9NH

Tel: within the UK (0) 208 746 8000

Tel: from the US 011 44 208 746 8000

Local Doctor

Scarsdale Villas Doctor Surgery

2 Scarsdale Villas

Kensington
W8 6PR
Tel: 0207 937 3343

For more information about available medical services, please see FIE's London Student Center page at http://www.fie.org.uk/student_center/london_participants/londonhealthsafety/.